# Results of mBank Group Q1-Q4 2013

#### **Delivering on our promises**

















Investor Presentation February 6, 2014



### **Key highlights of 2013**

### Solid results despite earnings headwinds

- NII lower by only 2.4%, despite 175 bps base rate reduction
- NFC up by 6.1%, despite interchange cut

#### **Further improving efficiency**

Cost/Income ratio at 45.7%

### Capital ratios surpassing regulatory requirements

- CAR at 19.4%
- Core Tier 1 at 14.2%

### Further diversification of funding base

Liquidity ahead of strategic target level: LtD ratio at 110.6%

... at the top end of management guidance

#### Net Profit of PLN 1,206 M ...

Profit & Loss

Volumes

#### Sound volume growth

- Gross customer loans at PLN 70.6 B (+1.6% YoY)
- Customer deposits at PLN 61.7 B (+6.4% YoY)

### Towards higher interest yielding products

 New NML\* production at PLN 3.7 B (+9.9% YoY)

Capital & Liquidity

Business development

#### More customer benefits

- New retail banking platform
- Consolidated corporate and investment banking offer

#### Strong client acquisition

 4.368 M retail clients (+0.23 M) and 16,333 corporate clients (+1,238)

\* Non-mortgage retail loans

### 2013/2014 - Strategic Agenda

#### Delivering the strategy

2013 2014

"One Bank Strategy" on track:

- Launch of New mBank
- Group rebranding
- Balance sheet management
- Reorganisation of corporate and investment banking into an integrated "One" offering

- mBank Hipoteczny to issue Poland's first residential mortgage backed covered bonds
- Migration of MultiBank clients onto New mBank platform
- Roll-out of new "One Network" concept (scheduled until 2018), and more...

#### Fortifying the balance sheet and growing dividend

- Continued focus on sourcing diversified, long-dated and attractively priced funding
- Improving return on assets through change of lending mix and phase-out of heritage FX ML portfolio
- A capital accretive business model with increasing book value per share
- Policy to gradually increase dividend payments subject to satisfactory regulatory assessment and business needs

#### Strengthening of business growth

Retail: Enhancing client acquisition through New mBank, growing NML sales, ensuring a stable deposit base, transactional banking  <u>Corporate</u>: Continued client gains across segments, acceleration of lending and integrated corporate & IB offer to small and medium enterprises, strengthening business with financial clients

### **Agenda**



mBank Group in 2013

Summary of Q4/13

Analysis of Q4/13 Results

Macroeconomic Update & Outlook

Appendix

Additional Information: Selected Financial Data

**Detailed Results of Business Lines** 

### mBank Analyzer

#### **Summary of Key Financials**

in PLN M	2011	2012	2013	Change '13/'12
Net interest income	2,167	2,280	2,226	-2.4%
Net Fee & Commission income	840	787	835	+6.1%
Total income	3,521	3,571	3,674	+2.9%
Total costs	(1,680)	(1,661)	(1,678)	+1.0%
Loan Loss Provisions	(373)	(445)	(478)	+7.5%
Profit before tax	1,467	1,465	1,518	+3.6%
Net profit	1,135	1,197	1,206	+0.8%
Cost/Income ratio	47.7%	46.5%	45.7%	-0.8 p.p.
ROE net	16.4%	14.6%	13.1%	-1.5 p.p.
Core Tier 1	9.6%*	13.0%	14.2%	+1.2 p.p.
CAR	15.0%*	18.7%	19.4%	+0.7 p.p.

<sup>\*</sup> Capital ratios calculated according to the standardized method. Since the end of 2012 the Bank has switched to AIRB method. Note: 2012 results were restated due to the adjustments in booking of bancassurance related income in line with KNF guidance.



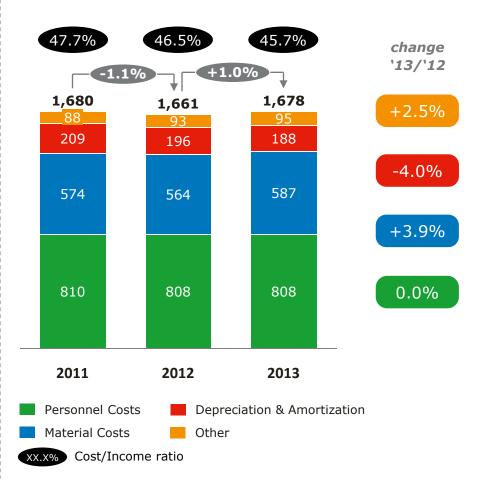
### mBank Analyzer

#### **Development of Revenues and Costs**

Development of Total Income (PLN M)



Development of Total Costs (PLN M)

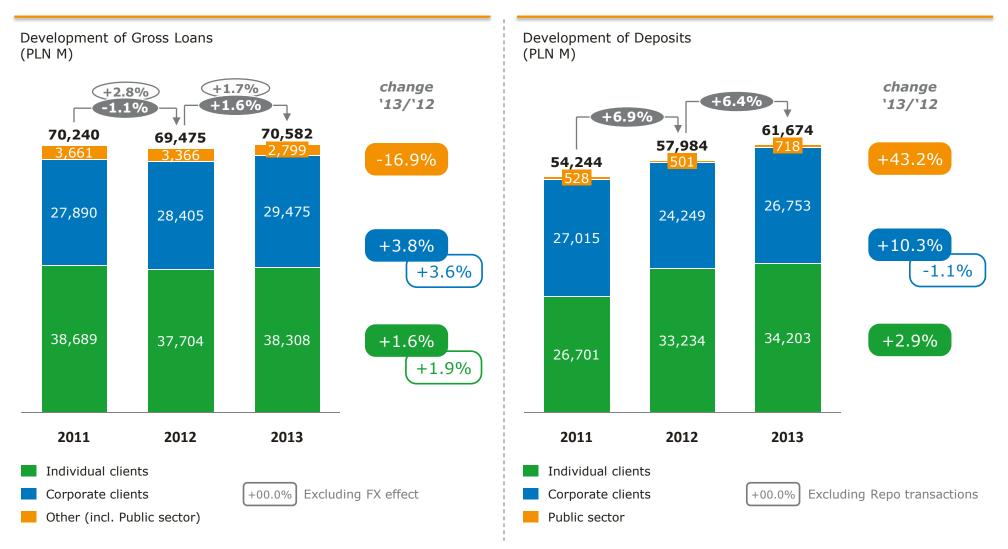


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### mBank Analyzer

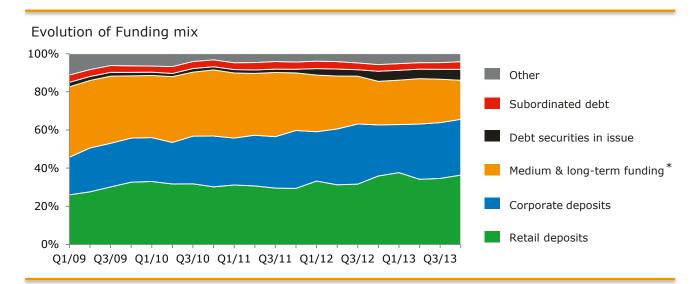
#### **Development of Loans and Deposits**

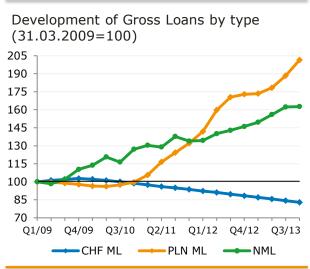


Note: 2012 results were restated due to the adjustments in booking of bancassurance related income in line with KNF guidance.



#### A more diversified funding base supporting a higher margin asset mix

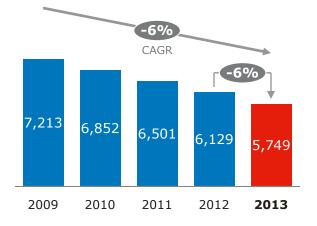




#### Selected transaction case studies

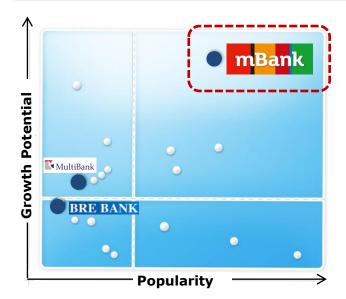
	Issue size	Issue date	Maturity date	Tenor	Coupon
Senior Unsecured	EUR 500 M	12-10-2012	12-10-2015	3.0 Y	2.75%
Debt under	CHF 200 M	08-10-2013	08-10-2018	5.0 Y	2.50%
EMTN programme	CZK 500 M	06-12-2013	06-12-2018	5.0 Y	2.32%
Issuance of subordinated debt (Tier II) by mBank	PLN 500 M	03-12-2013	20-12-2023	10.0 Y	WIBOR 6M + 225 bps
Mortgage covered	PLN 80 M	20-06-2013	21-06-2019	6.0 Y	WIBOR 6M + 100bps
bonds issued by	EUR 30 M	26-07-2013	28-07-2020	7.0 Y	2.75%
m Bank Hipoteczny	EUR 50 M	22-11-2013	22-10-2018	4.9 Y	EURIBOR 3M + 113bps

Gross CHF mortgage loans to Customers (CHF M)



<sup>\*</sup> Mid-term and long-term loans granted by Commerzbank and other bilateral credit agreements

#### Rebranding



- mBank was the winner in the local classification of Value-D global ranking of brands by Millward Brown
  - #1 among financials and ahead of popular brands like Tyskie (beer) or Play (telecom)
  - No other financial institution in any country topping the ranking







Has **set the standards** of state-of-the-art, comfortable and friendly retail banking

Award-winning platform for demanding affluent clients who appreciate high quality service and personal advisory

Full breath of highestquality services for corporate and private banking clients

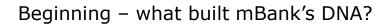
Launched Nov 25, 2013

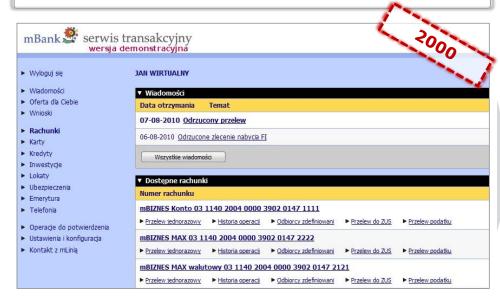
Now all in one place under one brand



mBank.pl

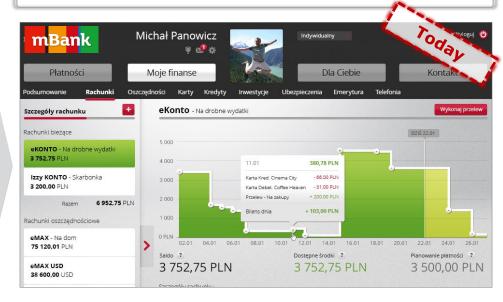
#### **Launch of New mBank**





- First-mover while broadband penetration was at 1% of households
- "Young" team giving the chance to those who could imagine new banking
- **No branches** while others were laying more bricks
- No IT legacy creating new and great
- Started from zero customers to hero among customers

#### Now – how are we reinventing ourselves?



- Fast decision-making embedded culture
- Flat structure IT project-based, deep business-IT collaboration
- Innovators are rewarded and recognised on Group level
- "Best-in-class" branch distribution network encompassing the former Multibank platform
- Offering services beyond banking that go in tandem with customer transaction experience

#### **Awards & Distinctions**

Awarded twice with "Best of Show" prize at FinovateEurope conference in London and FinovateFall in New York for the project of New mBank

#1 for the best institutions offering mobile banking; #2 among traditional banks (for former MultiBank)

Recognized as "The Best Global and CEE Corporate/Institutional Internet Bank" offering "Best Online Treasury Services"











"The Best Foreign Exchange Provider in Poland"





"Best Private Banking in Poland"

Equity research analysts of bank's brokerage house among the leaders of the ranking









The best loyalty card of 2013 in Poland at the Polish Card Gala

New mBank – the most disruptive innovation in the world; mBank – the best on-line and mobile bank, winning in the "Digital and Mobile Excellence" category

Bank's Private Banking with the highest service quality for the most affluent clients in Poland #1 for "on-line financial report" and the prestigious "The Best of the Best" award for the best 2012 annual report, in the contest organised by the Tax and Accounting Institute

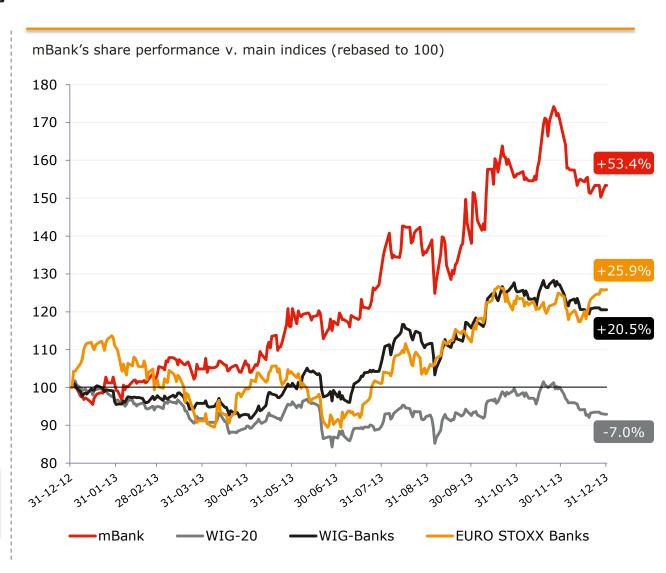
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#### **Share performance summary**

mBank's index membership and weights*					
WIG-30	WIG30	3.50%			
WIG-20	WIGZO	3.72%			
WIG	WIG	2.19%			
WIG-Banks	WIGbanki	7.02%			
WIG-Poland	WIG Poland	2.21%			
MSCI Emerging Mar	0.07%				

- Listed on the Warsaw Stock Exchange since October 1992
- The only share belonging to WIG-20 blue chip index since its inception in April 1994

2013 Total Shareholder Return (TSR): +57.8%



<sup>\*</sup> Share in index as of February 4, 2014 Source: WSE, MSCI, Bloomberg

### **Agenda**

mBank Group in 2013



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Additional Information: Selected Financial Data

**Detailed Results of Business Lines** 

### Summary of Q4/13 Results in mBank Group



#### **Key Financials**

in PLN M	Q4/13	Q3/13	Change Q4/Q3	Q4/12
Net interest income	588.1	570.0	+3.2%	569.0
Net Fee & Commission income	228.9	210.7	+8.6%	185.7
Total income	964.2	945.0	+2.0%	826.8
Total costs	(441.6)	(416.8)	+6.0%	(434.0)
Loan Loss Provisions	(117.1)	(173.6)	-32.6%	(89.0)
Profit before tax	405.5	354.6	+14.4%	303.9
Net profit	314.2	288.6	+8.9%	275.8
Cost/Income ratio	45.8%	44.1%	+1.7 p.p.	52.5%
ROE net YtD	13.1%	12.6%	+0.5 p.p.	14.6%
Core Tier 1	14.2%	14.0%	+0.2 p.p.	13.0%
CAR	19.4%	19.2%	+0.2 p.p.	18.7%

Note: 2012 and 2013 results were restated due to the adjustments in booking of bancassurance related income in line with KNF guidance. For further details please refer to page 35 in the appendix.

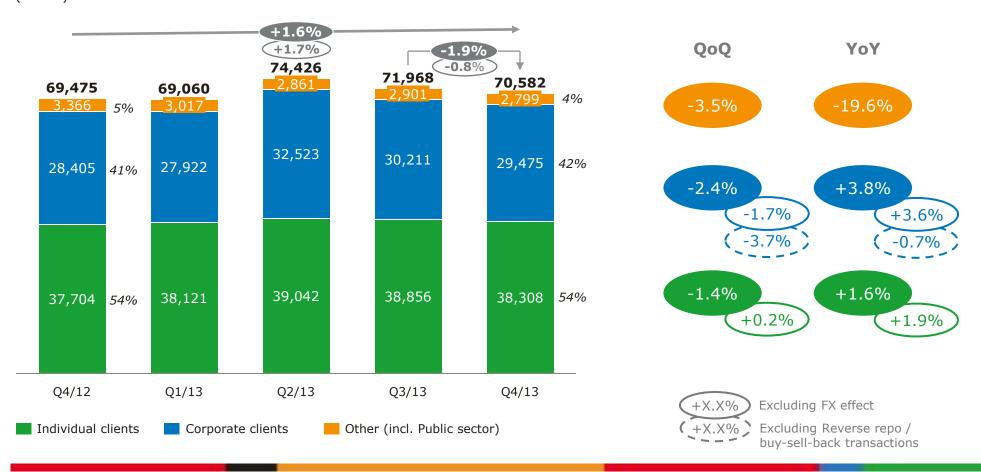




Development of Loans to Customers

#### A stable credit portfolio across products

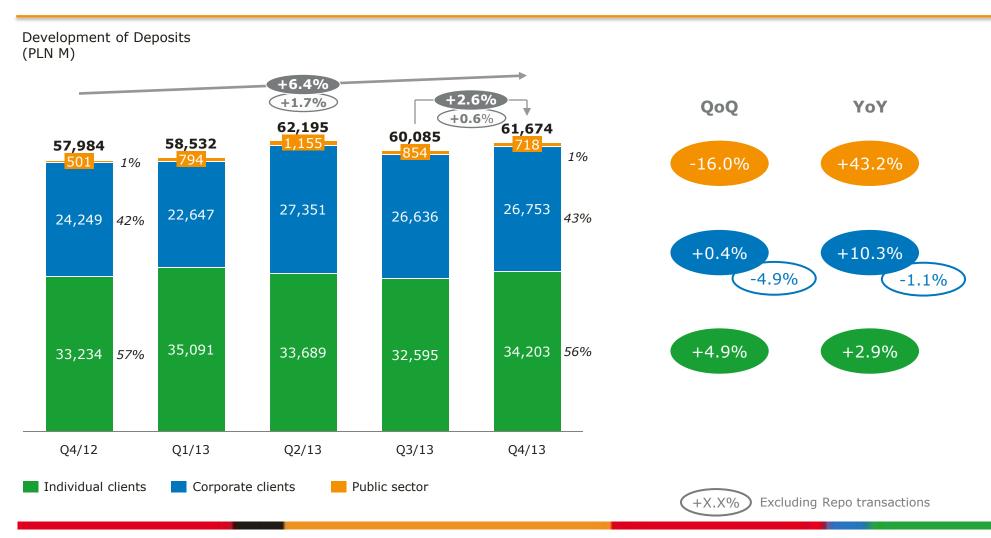
Development of Gross Loans (PLN M)





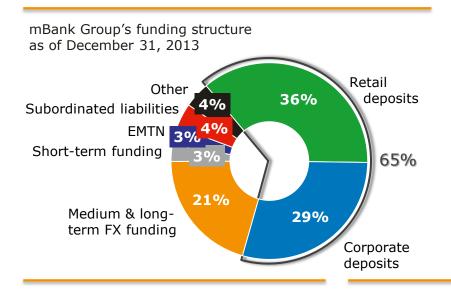
Development of Deposits

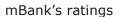
#### **Expanding deposit base despite continued re-pricing**



Funding structure details

#### **Further diversification continues**

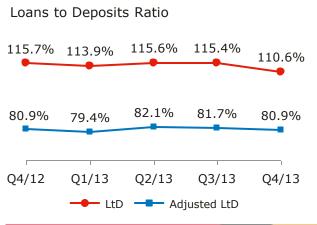


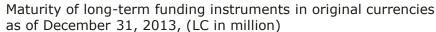


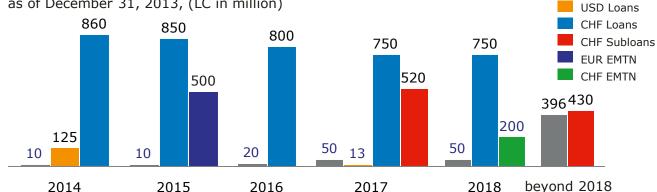
Fitc	h
Long-term rating	A
Short-term rating	F1
Standard 8	k Poor's
Long-term credit rating	BBB+
Short-term credit rating	A-2

#### mBank Group's funding strategy

- Funding needs reduced by CHF loan book repayments (c. CHF 350-400 M per annum)
  - Actual 2013 reduction of CHF 380 M
- EUR 2 B EMTN programme in place:
  - Three tranches issued: EUR 500 M in 2012, CHF 200 M in October 2013 and CZK 500 M in December 2013
- Strengthening of deposit base in Poland and abroad



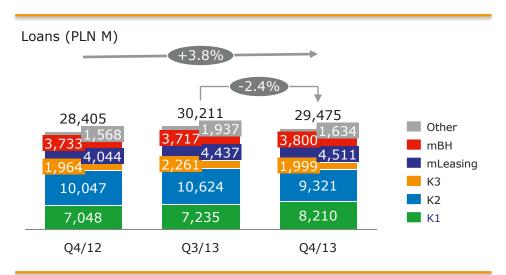


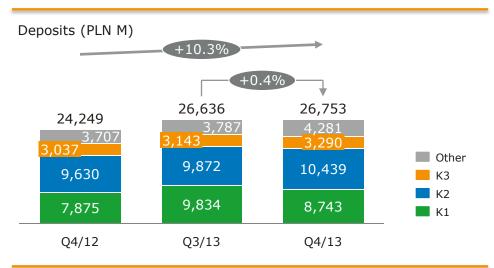


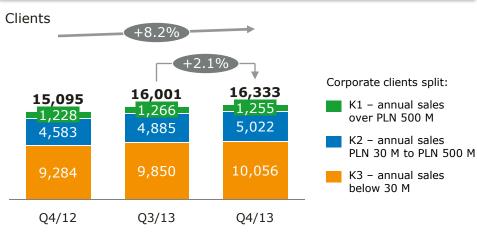
**EUR Loans** 

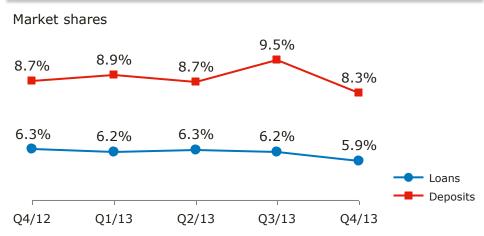
Business Development: Corporates & Financial Markets

#### Corporate lending yet to experience a meaningful acceleration



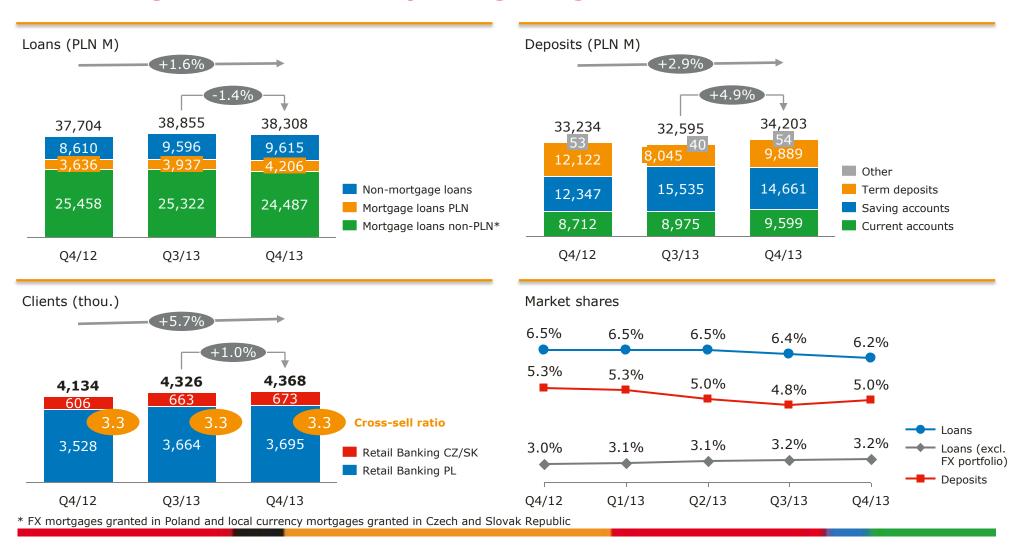






Business Development: Retail Banking

#### **Business growth towards improving margins**



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Additional Information: Selected Financial Data

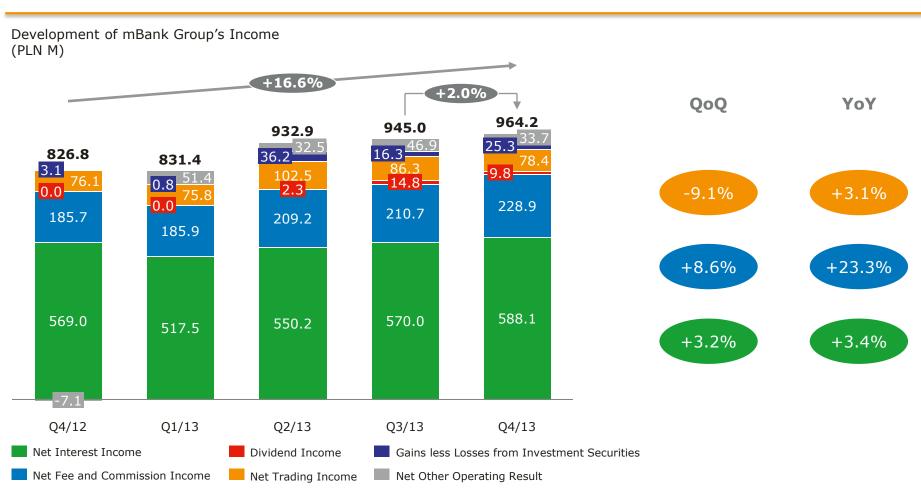
**Detailed Results of Business Lines** 

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Income of mBank Group

#### **Outstanding revenue dynamics**



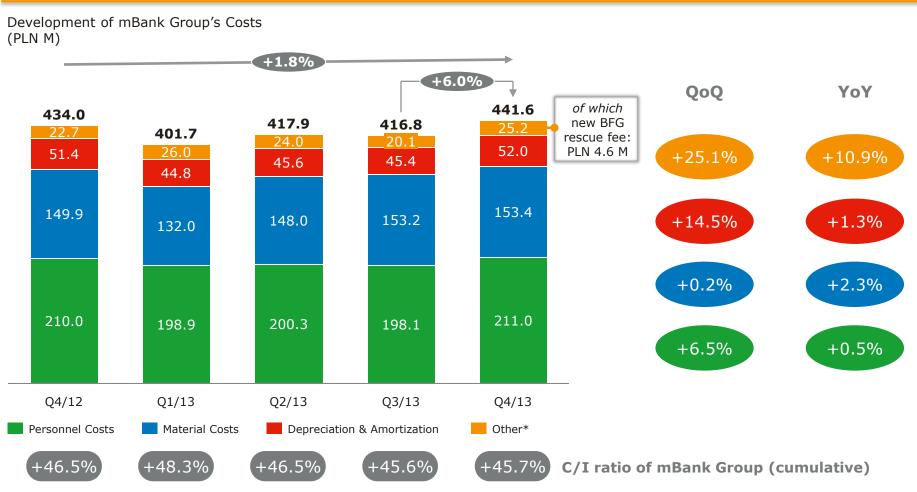
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Costs of mBank Group

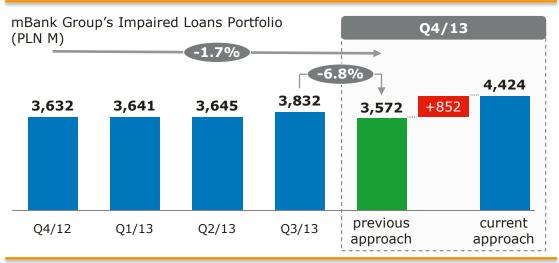
#### **Cost containment on track**

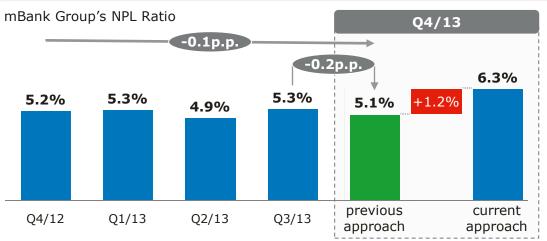


\* incl. Taxes and fees, Contributions and transfers to the Bank Guarantee Fund, Contributions to the Social Benefits Fund

New Impaired Loan Definition in Retail segment

#### A change towards a more conservative NPL recognition



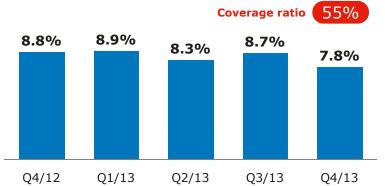


- In Q4/13 the Group modified its impairment credit risk parameters as part of its AIRB measurement methodology
- The modified approach introduces a 'client view' of recognizing default cases in lieu of a previously applied 'product view'
- As a result of the above changes a default on one of exposures by a single client leads to the same treatment of all other credit products of that client
- Consequently, a larger amount of impaired loans is reported on Group level at the same time benefiting from significantly higher probability of natural recovery
- The LLP impact of the methodology alignment is not material, leading to lower adjusted coverage ratio

Loan Portfolio Quality

#### Risk indicators influenced by methodological modifications





No impact on risk measures in corporate area due to the methodology alignment. The modification applies only to retail clients.

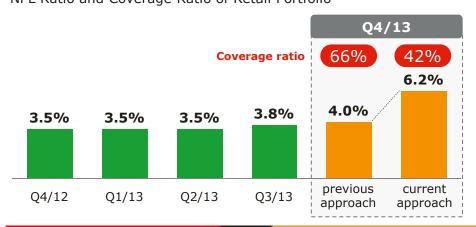
The increase in the NPL ratio and lowered coverage ratio results from a methodology change towards a more conservative client-oriented approach.

The growth of impaired loans volume in the retail segment was the effect of two adjustments:

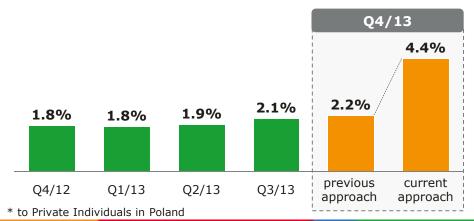
- Inclusion into the impaired portfolio all client's exposures when one product is defaulted
- Cumulative treatment of delays on all client's products even if neither is classified as defaulted

NPL Ratio and Coverage Ratio of Retail Portfolio

\* excl. Reverse repo / buy-sell-back transactions

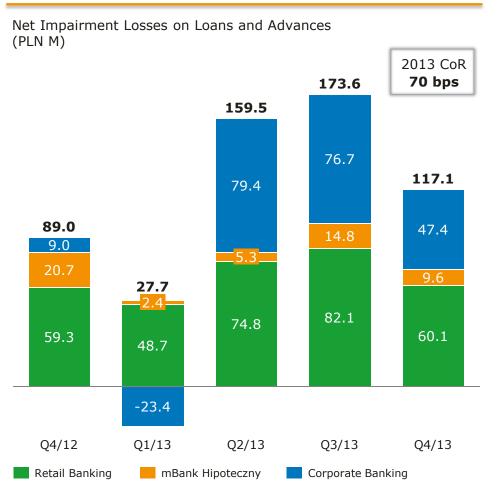


NPL Ratio of Mortgage Loan Portfolio\*



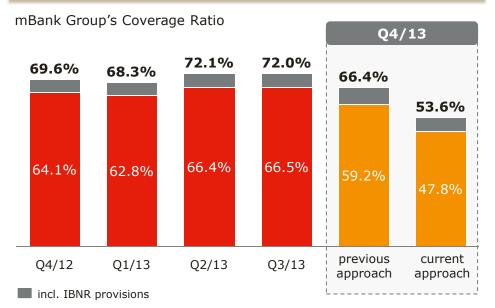
Loan Loss Provisions & Risk Costs

#### **Normalization of LLP levels**



mBank Group's Cost of Risk by Segment (bps, quarterly)

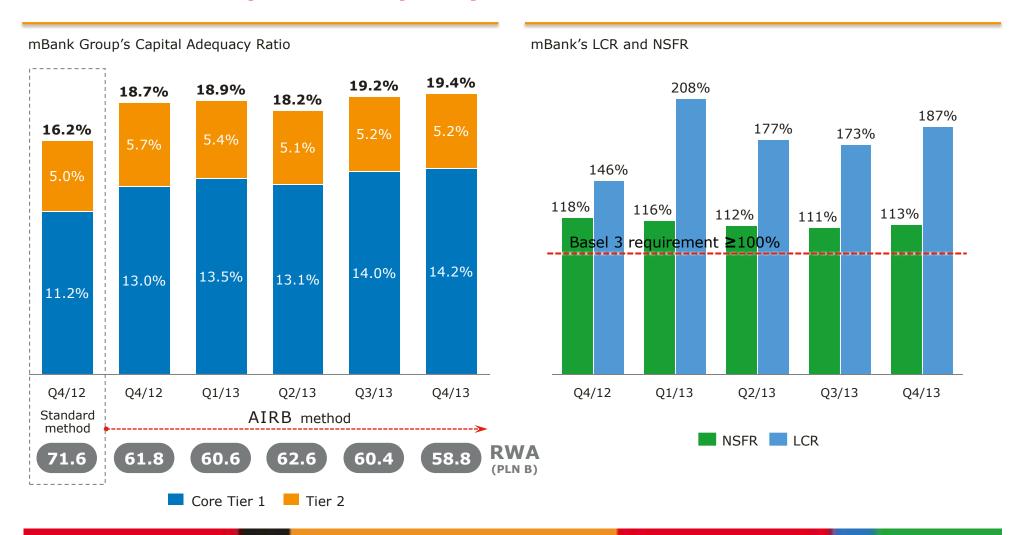
CoR	Q4/12	Q1/13	Q2/13	Q3/13	Q4/13
mBank Group	52	17	92	98	68
Retail Banking	87	55	85	103	75
Corporate Banking	11	-31	100	93	60



Note: Historical segmental data adjusted to reflect the shift of mBank Hipoteczny (mBH) from Corporates & Financial Markets to Retail Banking as of January 1, 2013.

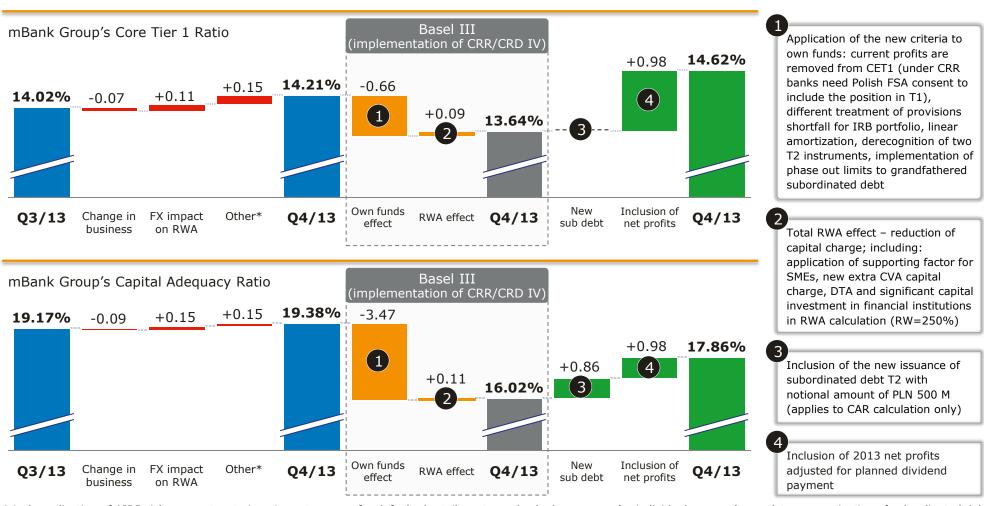
Key Regulatory Ratios

#### Safe levels of capital and liquidity



Detail Development of Core Tier 1 ratio and CAR

#### Capital ratios under Basel III significantly surpass regulatory requirements



\* incl. application of AIRB risk parameters to impairment process for defaulted retail mortgage backed exposures (to individual persons); regulatory amortisation of subordinated debt

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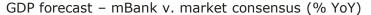
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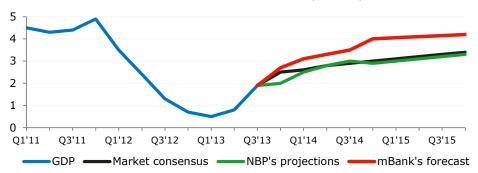
Additional Information: Selected Financial Data

**Detailed Results of Business Lines** 

### Macroeconomic Update (1/2)

#### The recovery strengthens. Inflation nowhere in sight.

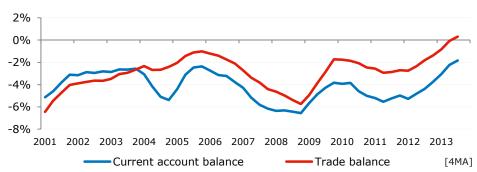




 Growth probably accelerated further in Q4. The bank remain more bullish on 2014 than most analysts and sees some room for further upside surprises.

Source: GUS, NBP, Bloomberg

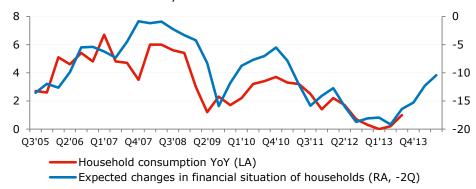
#### Trade balance and current account balance as % of GDP



 Owing to exceptionally good external balance (trade surplus, record low current account balance), Poland stands out among emerging economies.

Source: GUS, NBP

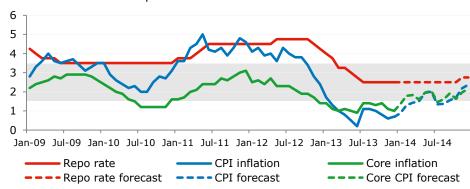
#### Domestic demand finally took off



Domestic demand started to contribute to growth in a positive way.
 Consumption is supported by rising real incomes, stronger labour market and very good sentiment.

Source: GUS, NBP

#### Stable inflation and patient MPC mean stable rates for now

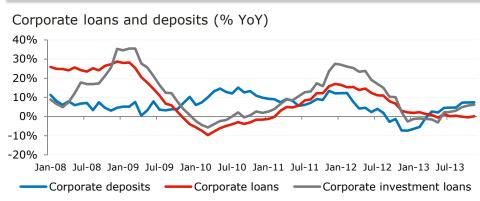


Inflation remains low thanks to low food prices and one-off factors.
 Significant acceleration (on statistical base and stronger economy) in
 H2 2014 should lead to rate hikes by year end.

Source: GUS

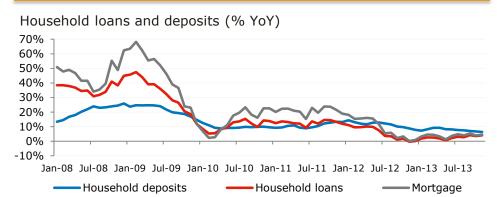
### **Macroeconomic Update (2/2)**

#### Green shoots in bank credit; cash flows boost retail and corporate deposits



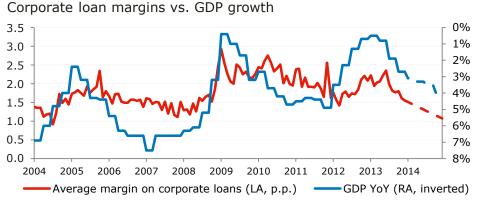
 Corporate deposits have rebounded amid better cash flows (finally with better earnings). Except for investment loans, lending to corporates stays subdued, but the bank expects significant growth this year.

Source: NBP



 Household deposits grow at a slowest pace since 2004. Cautious borrowing on the households' side should ease in 2014 as mortgage lending accelerate (despite new LtV restrictions).

Source: NBP



 As the economy rebounds, credit risk declines. Thus, margins on corporate loans are being cut (and the process will continue in 2014).

Source: NBP, GUS



 Slowly but surely, PLN grinds forward and remains the most stable and best-performing currency of the region. Cyclical factors point out to further strengthening.

Source: Bloomberg

### 2014 in forecasts and the impact on mBank Group

Macroeconomic environment and challenges for the banking sector

#### Key economic indicators

	2013	2014F
GDP growth (YoY)	1.6%	3.5%
Domestic demand (YoY)	-0.2%	4.4%
Private consumption (YoY)	0.8%	2.6%
Investment (YoY)	-0.4%	6.8%
Inflation (eop)	0.7%	2.1%
MPC rate (eop)	2.50	3.00
CHF/PLN (eop)	3.39	3.13
EUR/PLN (eop)	4.15	3.95

#### Banking sector – monetary aggregates YoY

	2013	2014F
Corporate loans	0.2%	7.8%
Mortgage loans	4.6%	3.0%
Non-mortgage loans	3.9%	7.2%
Corporate deposits	9.6%	10.2%
Retail deposits	6.4%	7.0%

Impact on mBank

Net interest income & NIM

(Mildly positive)



- Continued change in asset mix supporting margins
- Limiting room for deposit re-pricing
- Rate increases towards Q4/14

Net Fee & Commission income

(Mildly positive)



- Negative impact of further interchange fees cuts, but:
  - Dynamic client acquisitions
  - Growth in transactional banking in both retail and corporates

#### Costs

(Neutral)



- Cost discipline enshrined in mBank's DNA
- Readiness to increase expenses supporting strategic investments

Loan Loss Provisions

(Neutral)



- Improving economy
- Asset mix moving towards riskier products

Source: mBank's estimates as of January 31, 2014.

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# Summary Historical view Profit & Loss Balance Sheet Subsidiaries

#### Additional Information: Selected Financial Data Consolidated Profit and Loss Account under IFRS

PLN thou., by quarter	Q4/12	Q1/13	Q2/13	Q3/13	Q4/13
Net interest income	569,024	517,483	550,232	570,000	588,096
Net fee and commission income	185,710	185,889	209,256	210,689	258,904
Dividend income	49	26	2,283	14,768	9,779
Net trading income	76,079	75,798	102,460	86,282	78,438
incl. FX result	80,928	68,978	74,482	71,698	67,387
Gains less losses from investment securities	3,082	774	36,160	16,368	25,276
Net other operating income	-7,098	51,455	32,493	46,870	33,745
Total operating costs	-433,966	-401,702	-417,876	-416,829	-441,636
Overhead costs	-382,591	91 -356,928 -372,216		-371,404	-389,605
Depreciation & Amortisation	-51,375	-44,774	-45,660	-45,425	-52,031
Loan loss provisions	-88,987	-27,654	-159,459	-173,585	-117,080
Profit before tax	303,893	402,069	355,549	354,563	405,522
Net profit attributable to owners of mBank	275,803	325,736	277,853	288,586	314,200

Note: 2012 and 2013 results were restated due to the adjustments in booking of bancassurance related income in line with KNF guidance. For further details please refer to page 35 in the appendix.



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# Adjustments resulting from the changes in bancassurance treatment Details of restatement in Consolidated Profit & Loss Account

in PLN thou.		Q4/12			Q1/13			Q2/13			Q3/13	
III I EIV EIIOG.	previous	Δ	restated	previous	Δ	restated	previous	Δ	restated	previous	Δ	restated
Interest income	1 159 663	+13 897	1 173 560	1 034 266	+13 857	1 048 123	982 464	+15 070	997 534	945 404	+13 645	959 049
From loans and advances	811 228	+13 897	825 125	735 451	+13 857	749 308	701 880	+15 070	716 950	675 738	+13 645	689 383
Interest expense	-604 184	-352	-604 536	-530 640	-	-530 640	-447 302	-	-447 302	-389 049	-	-389 049
Other	-11 888	-352	-12 240	-4 822	-	-4 822	-14 963	-	-14 963	-26 605	-	-26 605
Net interest income	555 479	+13 545	569 024	503 626	+13 857	517 483	535 162	+15 070	550 232	556 355	+13 645	570 000
Fee and commission income	310 272	-10 688	299 584	308 896	-12 827	296 069	350 039	-18 794	331 245	339 418	-7 658	331 760
Commissions from insurance activity	40 172	-10 688	29 484	35 483	-12 827	22 656	50 891	-18 794	32 097	34 206	-7 658	26 548
Fee and commission expense	-114 925	+1 051	-113 874	-111 360	+1 180	-110 180	-128 576	+6 587	-121 989	-122 817	+1 746	-121 071
Commissions paid to external entities for sale of the Bank's products	-16 297	+1 051	-15 246	-17 726	+1 180	-16 546	-21 306	+6 587	-14 719	-18 420	+1 746	-16 674
Net fee and commission income	195 347	-9 637	185 710	197 536	-11 647	185 889	221 463	-12 207	209 256	216 601	-5 912	210 689
Other operating expenses	-97 453	-	-97 453	-41 574	-	-41 574	-53 727	+3 741	-49 986	-51 980	+4 020	-47 960
Overhead costs	-382 665	+74	-382 591	-356 928	-	-356 928	-372 216	-	-372 216	-371 404	-	-371 404
Profit before tax	299 911	+3 982	303 893	399 859	+2 210	402 069	348 945	+6 604	355 549	342 810	+11 753	354 563
Income tax expense	-26 774	-756	-27 530	-75 248	-420	-75 668	-75 987	-1 255	-77 242	-62 838	-2 233	-65 071
Net profit	272 577	+3 226	275 803	323 946	+1 790	325 736	272 504	+5 349	277 853	279 066	+9 520	288 586



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# Additional Information: Selected Financial Data Consolidated Statement of Financial Position

Assets (PLN thou.)	Q4/12	Q1/13	Q2/13	Q3/13	Q4/13
Cash and balances with Central Bank	4 819 203	2 493 404	2 039 840	794 706	1 650 467
Loans and advances to banks	3 944 578	3 778 497	4 828 511	2 935 740	3 471 241
Trading securities	1 150 886	1 429 069	1 741 743	1 402 650	763 064
Derivative financial instruments	2 802 695	2 726 519	2 544 434	2 309 053	2 349 585
Loans and advances to customers	66 946 830	66 573 348	71 796 954	69 206 663	68 210 385
Investment securities	19 993 388	23 544 201	22 681 955	24 894 354	25 341 763
Intangible assets	436 123	419 014	415 428	421 170	455 345
Tangible fixed assets	773 904	746 056	736 680	723 088	709 552
Other assets	1 277 376	1 340 021	1 358 313	1 312 696	1 331 359
Total assets	102 144 983	103 050 129	108 143 858	104 000 120	104 282 761
Liabilities (PLN thou.)	Q4/12	Q1/13	Q2/13	Q3/13	Q4/13
Amounts due to other banks	21 110 939	21 688 068	23 427 634	21 416 248	19 224 182
Derivative financial instruments	3 476 684	3 291 664	3 087 827	2 472 433	2 459 715
Amounts due to customers	57 983 600	58 531 953	62 195 198	60 085 074	61 673 527
Debt securities in issue	4 892 275	4 807 377	4 904 909	4 869 607	5 402 056
Subordinated liabilities	3 222 295	3 265 470	3 347 965	3 310 880	3 762 757
Other liabilities	1 840 269	1 576 569	1 576 210	1 955 860	1 504 086
Total liabilities	92 526 062	93 161 101	98 539 743	94 110 102	94 026 323
Total equity	9 618 921	9 889 028	9 604 115	9 890 018	10 256 438
Total equity and liabilities	102 144 983	103 050 129	108 143 858	104 000 120	104 282 761

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## Additional Information: Selected Financial Data mBank Group's Ratios

Financial Ratios	Q4/12	Q1/13	Q2/13	Q3/13	Q4/13
Net Interest Margin YtD	2.43%	2.08%	2.14%	2.16%	2.20%
Net Interest Margin YtD (excl. CHF portfolio)	2.92%	2.52%	2.57%	2.59%	2.62%
Cost to Income Ratio (quarterly)	52.5%	48.3%	44.8%	44.1%	45.8%
Cost to Income Ratio YtD	46.5%	48.3%	46.5%	45.6%	45.7%
Cost of Risk (quarterly)	0.52%	0.17%	0.92%	0.98%	0.68%
Cost of Risk YtD	0.66%	0.17%	0.55%	0.70%	0.70%
ROE net YtD	14.59%	13.65%	12.79%	12.56%	13.15%
ROA net YtD	1.23%	1.27%	1.14%	1.11%	1.14%
Loans to Deposits	115.5%	113.7%	115.4%	115.2%	110.6%
Adjusted Loans to Deposits	80.9%	79.4%	82.1%	81.7%	80.9%
Capital Adequacy Ratio	18.73%	18.87%	18.18%	19.17%	19.38%
Core Tier 1 ratio	13.00%	13.51%	13.10%	14.02%	14.21%
Equity / Assets	9.4%	9.6%	8.9%	9.5%	9.8%
RWA / Assets	60.4%	58.8%	57.9%	58.1%	56.5%
NPL ratio	5.2%	5.3%	4.9%	5.3%	6.3%*
NPL coverage ratio	64.1%	62.8%	66.4%	66.5%	47.8%*
NPL coverage ratio incl. general provisions	69.6%	68.3%	72.1%	72.0%	53.6%*

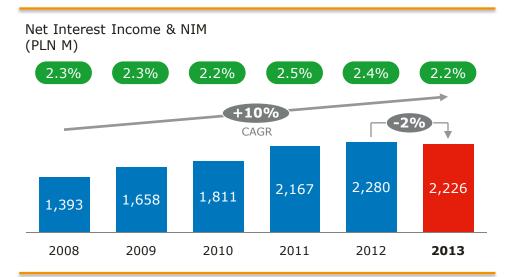
<sup>\*</sup> In Q4/13 the modified methodology of NPL recognition in retail area was implemented

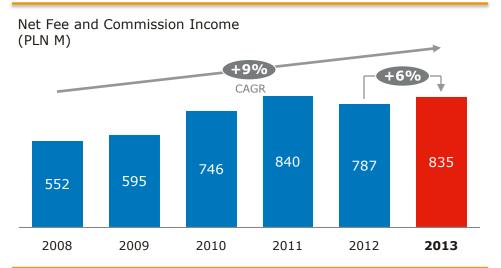


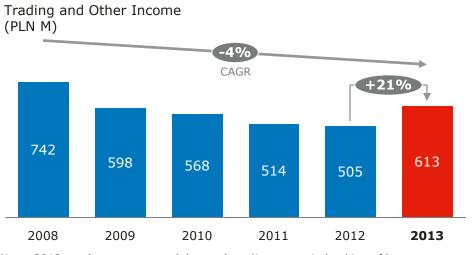
## mBank Analyzer

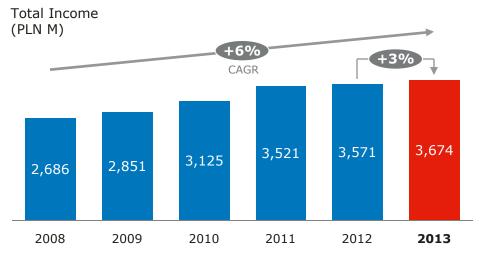
### mBank Group's historical performance (1/3)











Note: 2012 results were restated due to the adjustments in booking of bancassurance related income in line with KNF guidance.

## mBank Analyzer

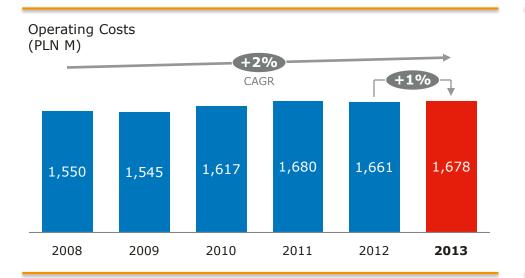
Summary

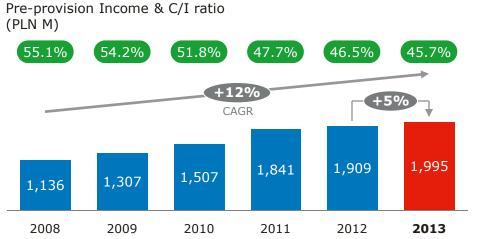
Historical view

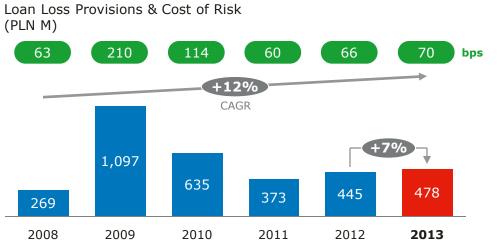
Profit & Loss

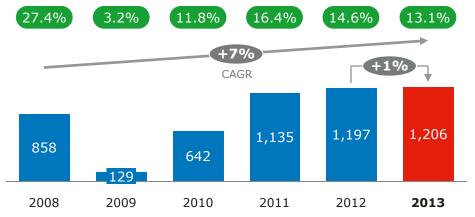
Balance Sheet

### mBank Group's historical performance (2/3)









Net Profit & Return on Equity

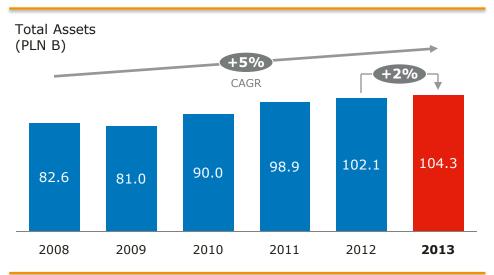
(PLN M)

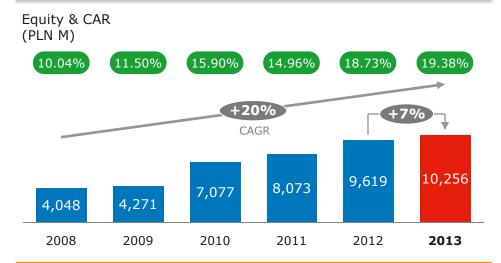
Note: 2012 results were restated due to the adjustments in booking of bancassurance related income in line with KNF guidance.

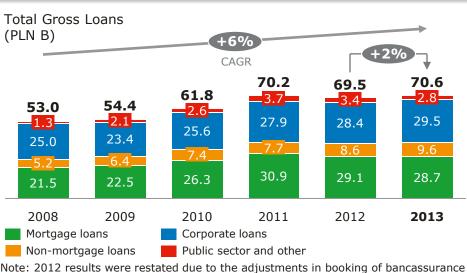
## mBank Analyzer

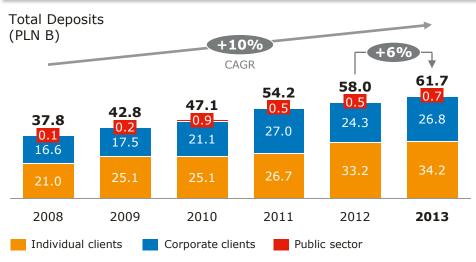
**Historical view** Profit & Loss

### mBank Group's historical performance (3/3)







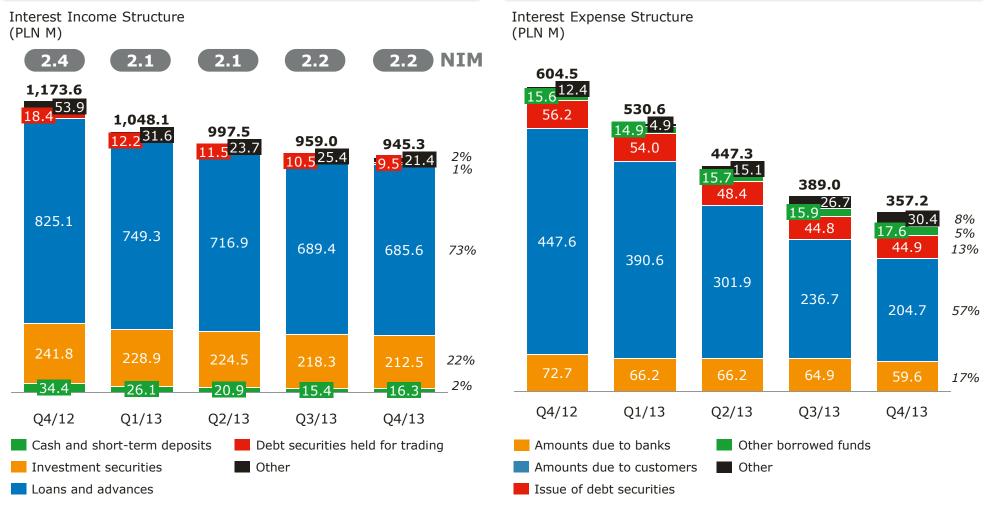


Note: 2012 results were restated due to the adjustments in booking of bancassurance related income in line with KNF guidance.



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### Additional Information: Selected Financial Data Net Interest Income & Margin



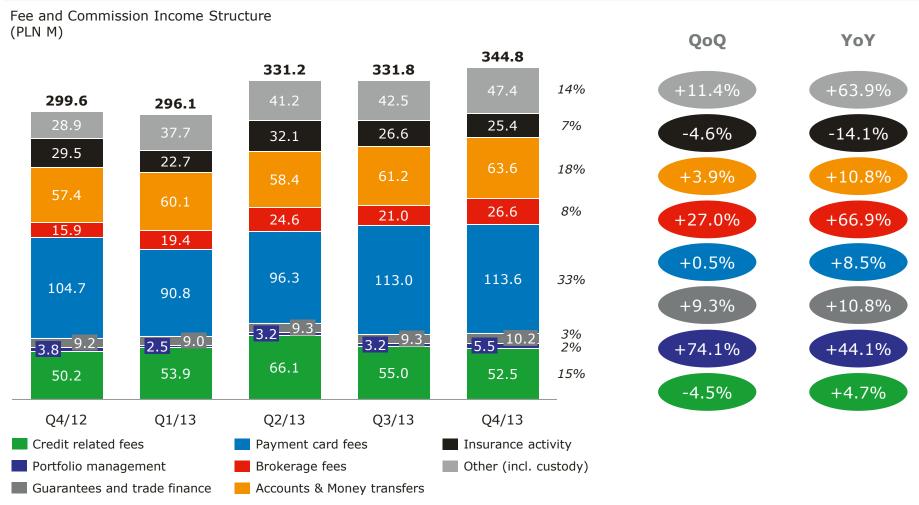
Note: 2012 and 2013 results were restated due to the adjustments in booking of bancassurance related income in line with KNF guidance. For further details please refer to page 35 in the appendix.





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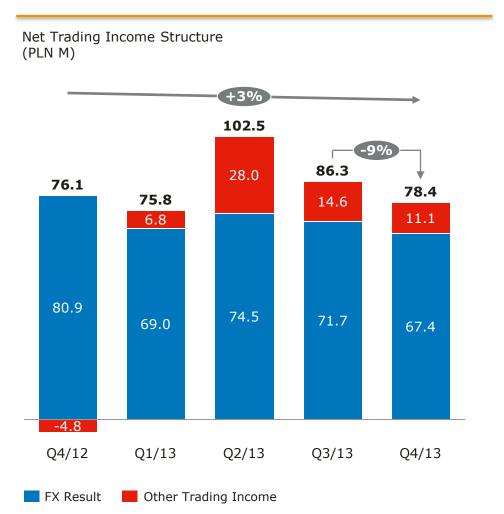
## Additional Information: Selected Financial Data Fee and Commission Income

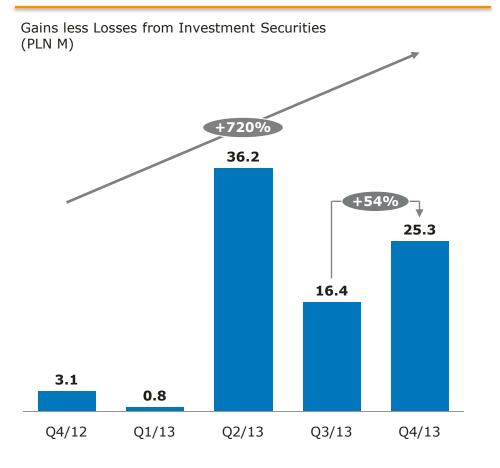


Note: 2012 and 2013 results were restated due to the adjustments in booking of bancassurance related income in line with KNF guidance. For further details please refer to page 35 in the appendix.



## Additional Information: Selected Financial Data Trading and Other Income





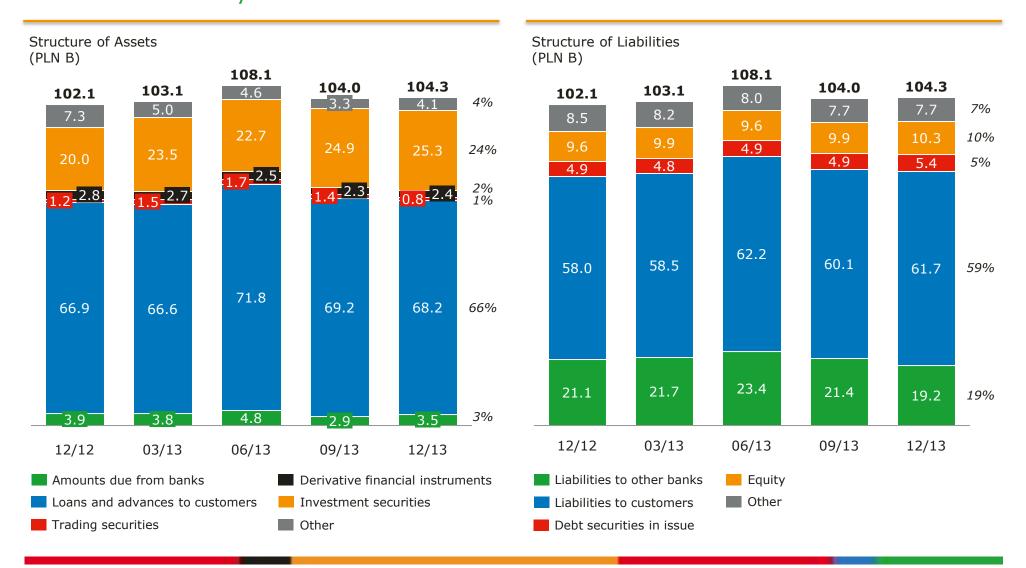
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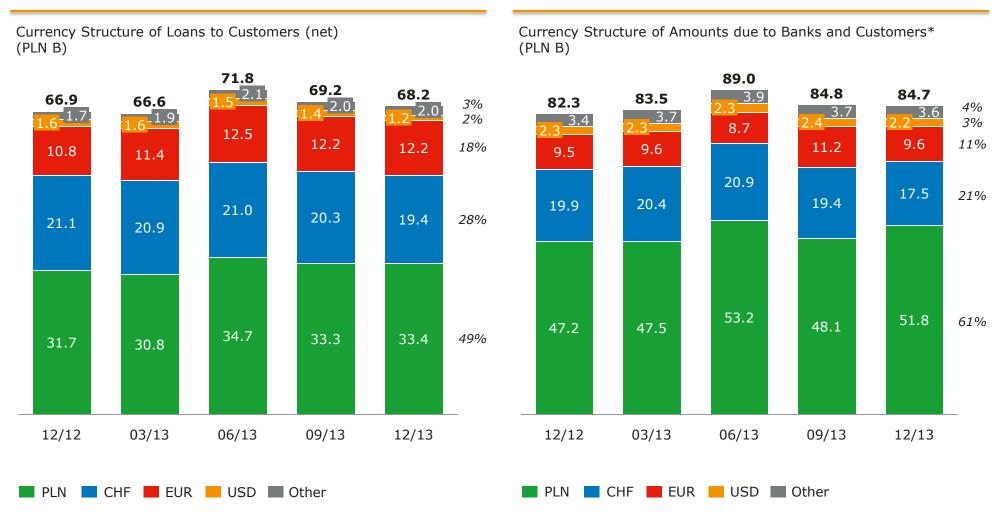
Additional Information: Selected Financial Data Balance Sheet Analysis: Assets & Liabilities





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Additional Information: Selected Financial Data Balance Sheet Analysis: Currency Structure



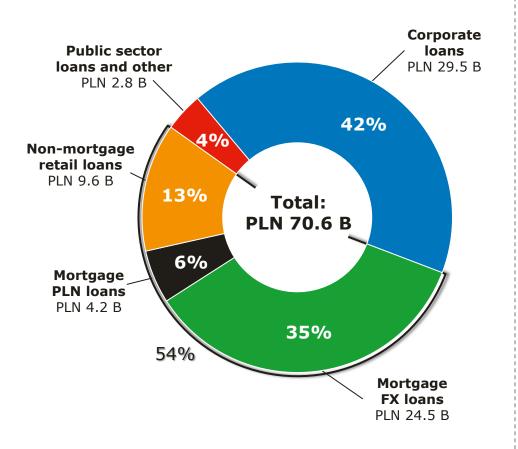
<sup>\*</sup> incl. amounts due to other banks and customers and subordinated liabilities



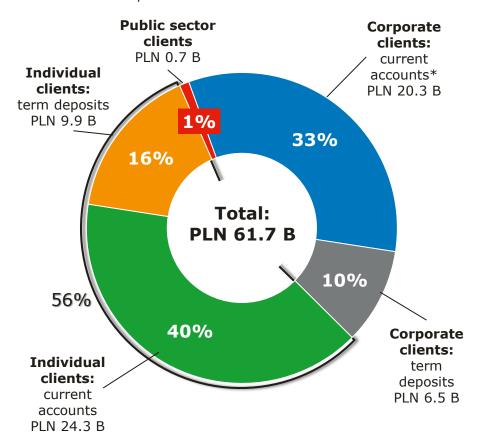
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### Additional Information: Selected Financial Data Balance Sheet Analysis: Structure of Loans and Deposits

Structure of mBank Group's Gross Loans as of December 31, 2013



Structure of mBank Group's Deposits as of December 31, 2013

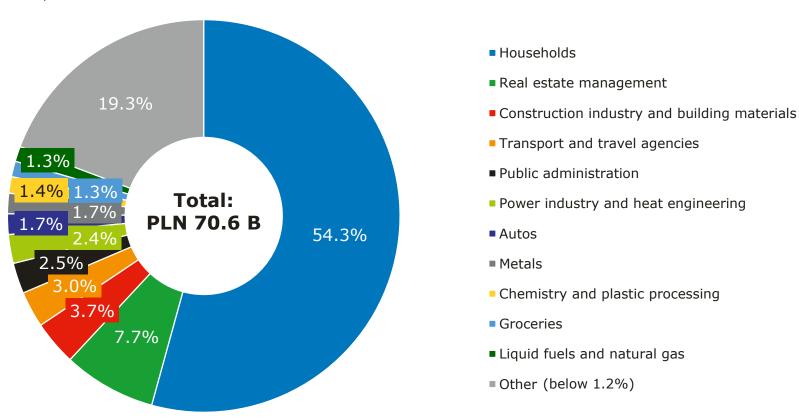


st incl. repo transactions, loans and advances received, other liabilities

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Additional Information: Selected Financial Data Balance Sheet Analysis: Loan Portfolio Structure

mBank Group's Sector Exposure by Industry as of December 31, 2013

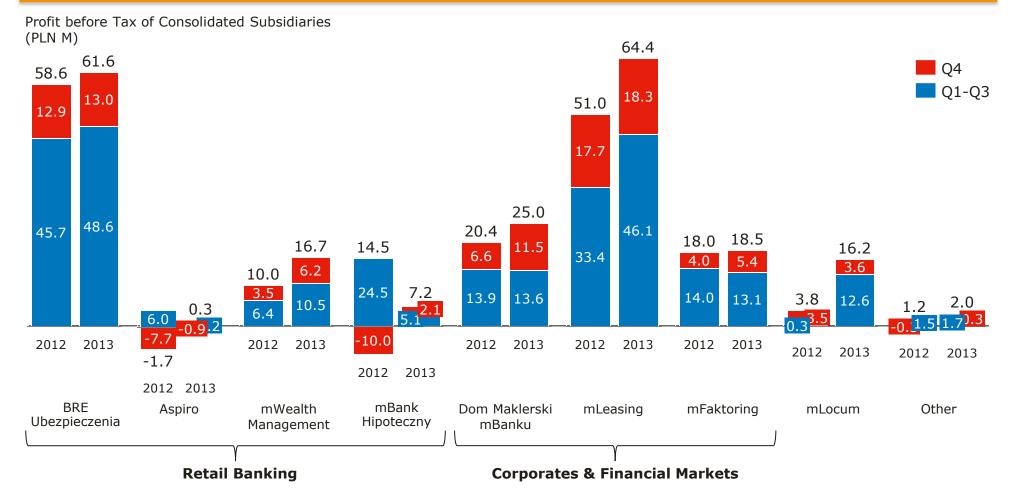


A well diversified loan portfolio with granular structure

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Additional Information: Selected Financial Data Results of Subsidiaries

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Profit before tax of consolidated subsidiaries at PLN 212 M in 2013 v. PLN 176 M in 2012 (+20.5%)

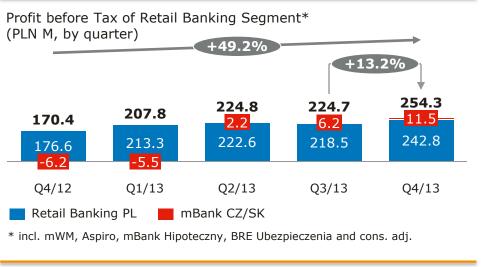
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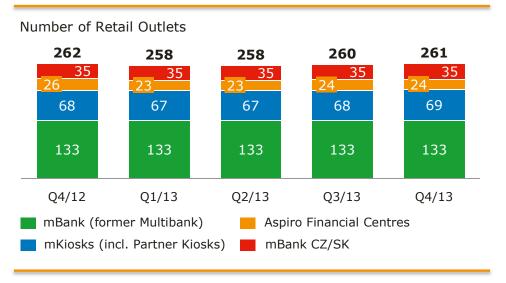
**Detailed Results**of the Business Lines Q4/13

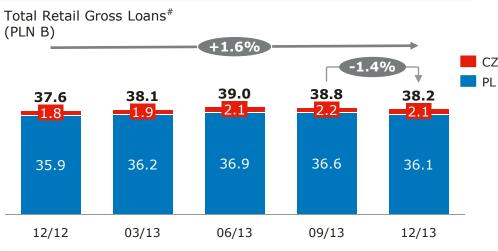
## **Retail Banking**

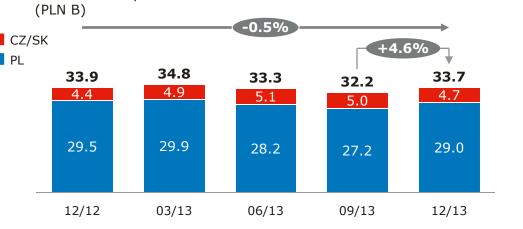
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Retail Banking Summary of Q4/13: Financial Results Summary
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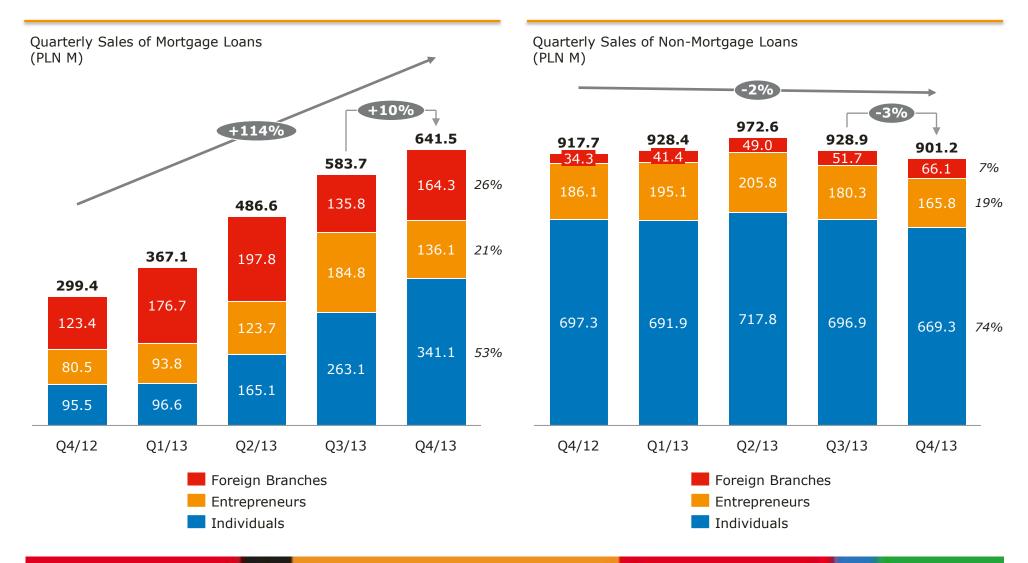


Total Retail Deposits#

<sup>#</sup> Based on management information

### Retail Banking Sales of New Retail Loans





# Summary Historical view Profit & Loss Balance Sheet Subsidiaries Business Lines

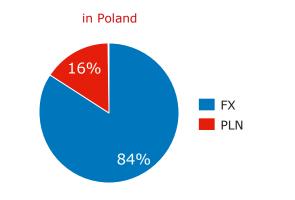
### Retail Banking Mortgage and Non-mortgage Loans: Portfolio Structure and Key Parameters

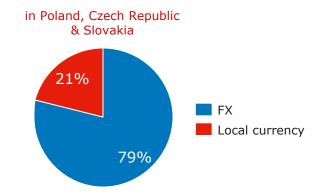
mBank's Mortgage Loan Portfolio (Loans to individuals of Retail Banking PL)

Balance-sheet value (PLN B)	26.5
Average contractual maturity (years)	20.8
Average value per loan (PLN thou.)	273.4
Average LTV (%)	78.4
NPL (%)	4.4*

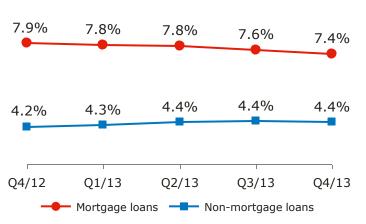
As of 31.12.2013

Currency Structure of Retail Banking Mortgage Loan Portfolio (Household Loans) at 31.12.2013

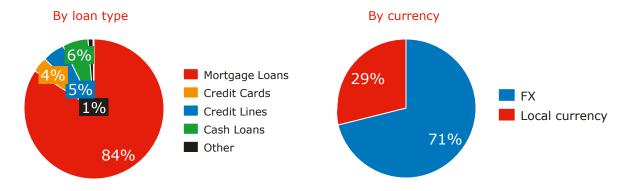




Market shares



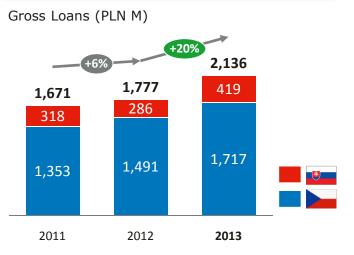
Structure of Retail Banking Loan Portfolio (Household Loans, mBank PL only) at 31.12.2013

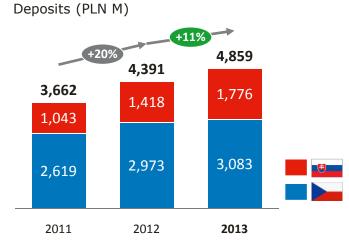


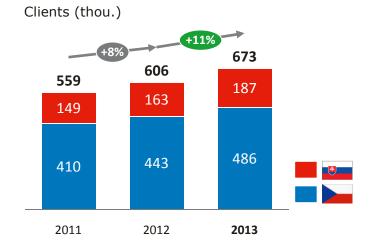
<sup>\*</sup> In Q4/13 the modified methodology of NPL recognition in retail area was implemented. Under previous approach, NPL ratio amounted to 2.2% as of 31.12.2013.

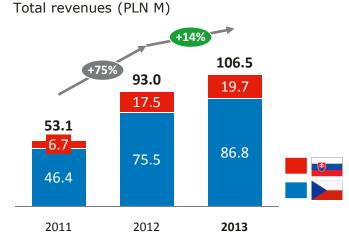
### Retail Banking mBank in the Czech Republic and Slovakia











#### Business development and initiatives:

- Continuation of ambitious growth strategy derived from Polish success and focused on regional market specifics
- Strengthening local competence through the implementation of new risk scenarios, systematic process management, cost control measures, moving of call centre to Prague and expanding its services
- Active client acquisition and product cross-selling based on more impactful communication
- mBank CZ/SK also takes part in Group rebranding
- Full roll-out of New mBank on the Czech and Slovak market in Q1 2014

Number of sales points

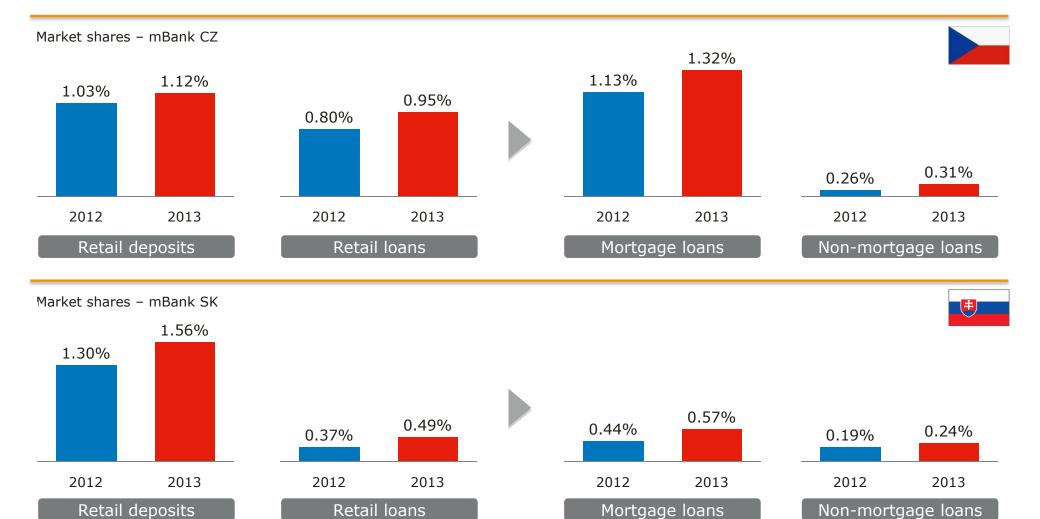






### Retail Banking mBank in the Czech Republic and Slovakia

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Source: internal calculation based on data from Czech National Bank (CNB) and Národná Banka Slovenska (NBS)

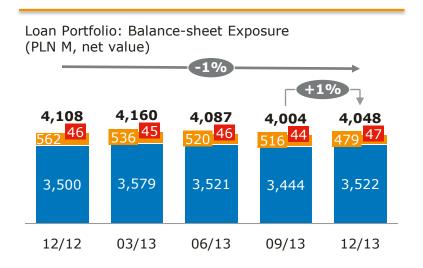
mBank Retail Banking mBank Hipoteczny (mBH) Summary
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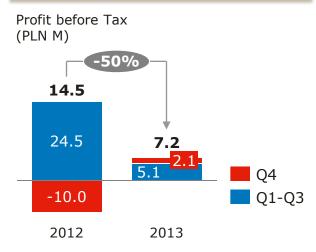


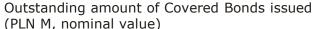
established in 1999

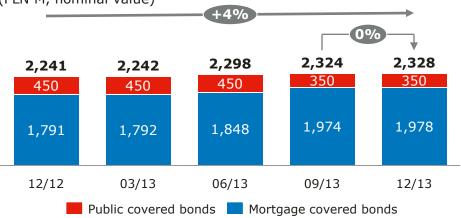
specialised mortgage bank and the largest issuer of covered bonds in the Polish market

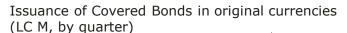
- Housing loans (old portfolio)
- Local government loans
- Commercial loans

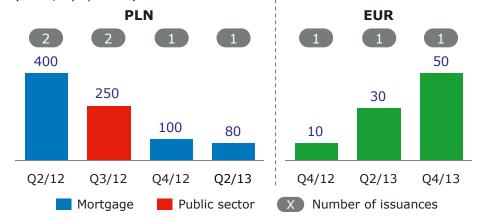






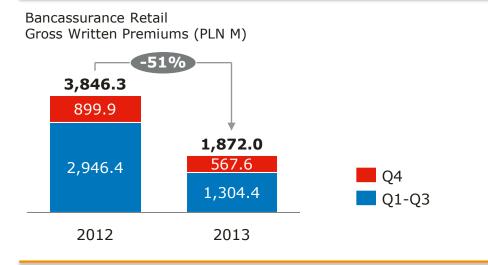


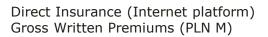


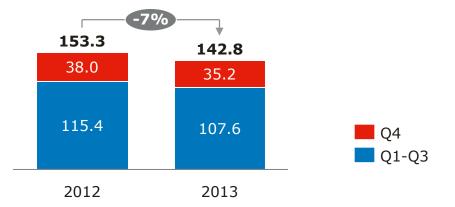


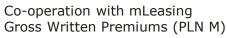
### mBank Retail Banking BRE Ubezpieczenia (BRE Insurance)

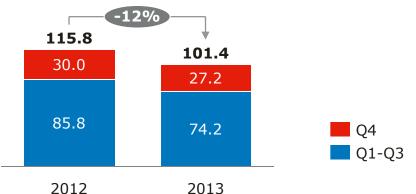
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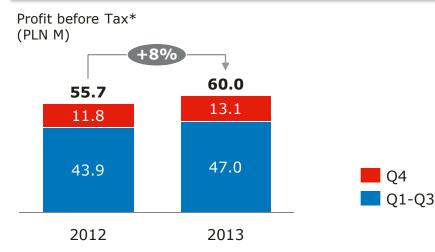












<sup>\*</sup> Gross profit of BRE Ubezpieczenia according to its statutory financial statements (including deferred acquisition costs)

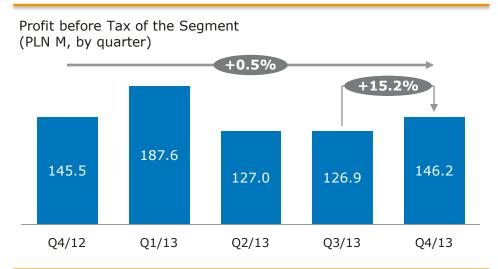
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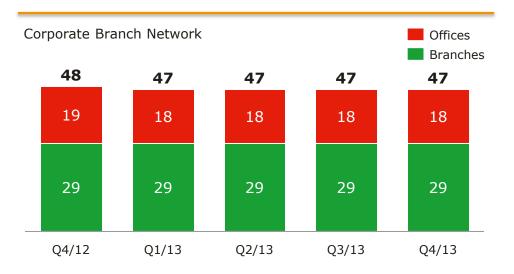
**Detailed Results**of the Business Lines Q4/13

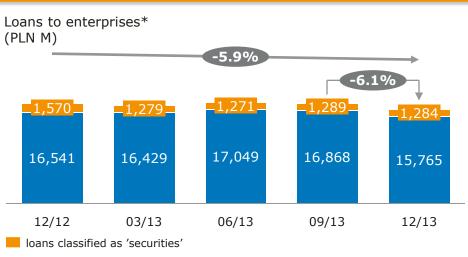
## **Corporates & Financial Markets**

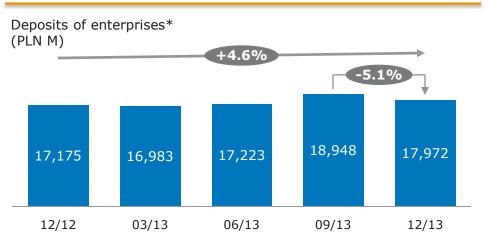
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Corporates and Financial Markets Summary of Q4/13: Financial Results Summary
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<sup>\*</sup> Corporate loan and deposit volume according to current NBP rules

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Subsidiaries
Business Lines

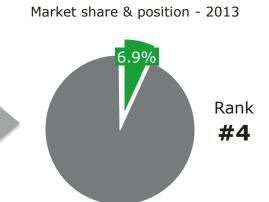
### Corporates and Institutions Leasing and Factoring (Poland)



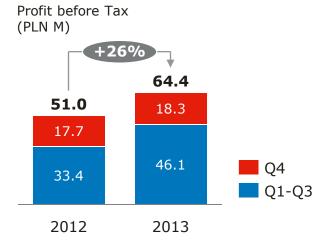
established in 1991

provides financial and operating leasing of cars, trucks, machinery and real estate





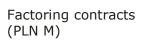


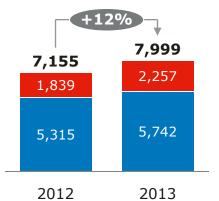


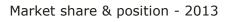
## m Faktoring

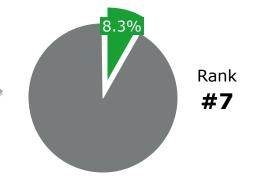
established in 1995

offers factoring services, incl. domestic and export recourse and non-recourse factoring and import guarantees

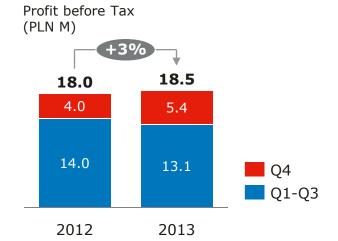








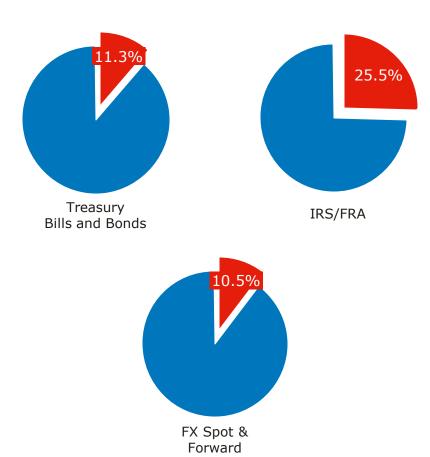
Source: Polish Factors Association (PFA)

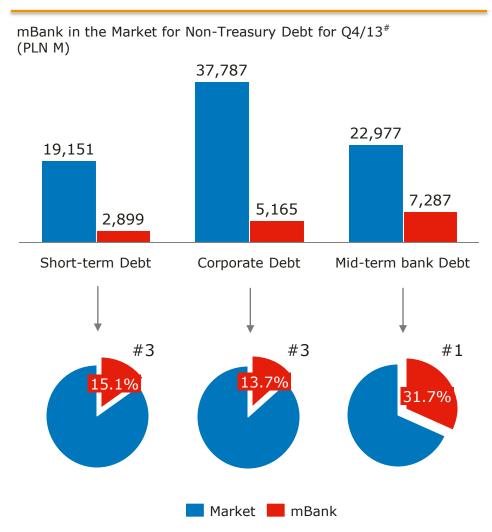


## Trading and Investment Activity Market Shares

Summary
Historical view
Profit & Loss
Balance Sheet
Subsidiaries
Business Lines

mBank's Market Shares in Investment Banking Services\*





 $_{_{\perp}}^{*}$  As of 31.12.2013; calculations based on own and NBP data

<sup>&</sup>lt;sup>#</sup> Based on Fitch Polska S.A., Rating & Rynek, 31.12.2013 and own calculations (excluding BGK road bonds)

Trading and Investment Activity Dom Maklerski mBanku (mDM)

Summary
Historical view
Profit & Loss
Balance Sheet
Subsidiaries
Business Lines

# Dom Maklerski established in 1991

providing a full range of services and products to institutional and retail investors as well as issuers

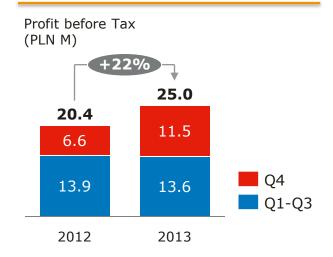
Number of Accounts in Q4/13 (thou.)

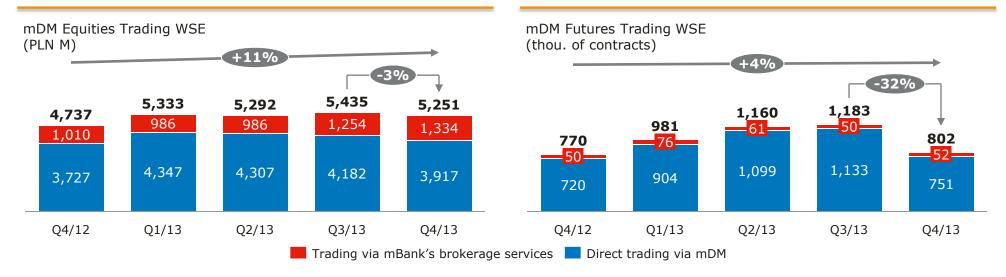
mDM accounts	53.2
Brokerage Service in mBank	242.3
TOTAL	295 5

Market Shares in Q4/13, by volume

	incl. block transactions		Session transactions	
Equities	4.14%	#7	4.32%	#7
Bonds	1.81%	#11	1.93%	#11
Futures	16.06%	#2	16.33%	#2
Options	18.46%	#1	19.62%	#2

Source: own calculations based on WSE data.



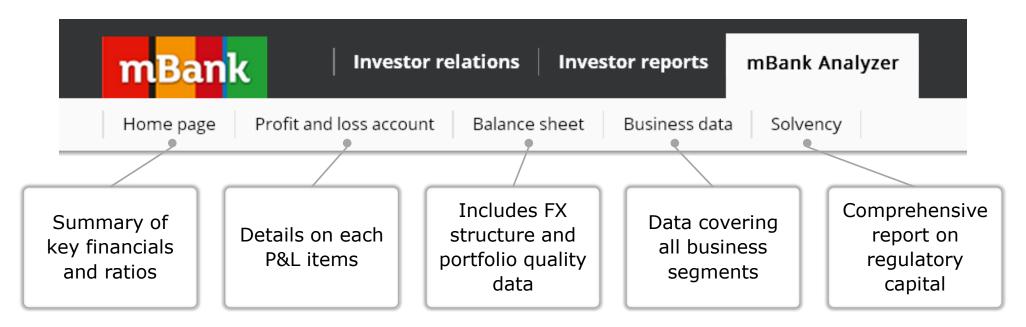


## mBank Analyzer



### Further enhancing our reporting standard

Analyse, customise, export and print selected data on mBank Group, covering all periods since Q1/06 in quarterly and annual series



Clicking on



icon where available in the presentation provides direct access to specific data in mBank Analyzer

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