# Results of mBank Group Q2 2018

**Strong revenue momentum continued. Accelerating loan and deposit volumes.** 

Management Board of mBank S.A.

Investor Presentation July 31, 2018



### Disclaimer

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Estimates presented in this document rely on historical experience and other factors, including expectations concerning future events, which seem justified under the given circumstances.

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This presentation has been completed as of the date indicated at the beginning and will not be updated.

## Agenda



### Summary of Main Trends in Q2/18

Business Development of Retail and Corporate Segment

#### Key Financials



### Analysis of the Results after Q2/18

Loans and Deposits

Total Income and its Main Components

Total Costs and Efficiency

Loan Loss Provisions and Portfolio Quality

Capital and Liquidity Ratios



### **Macroeconomic Update and Outlook**

### Appendix

Selected Financial Data

Detailed Results of Business Lines







## Key highlights of Q2 2018



### Net profit of PLN 287.4 M (+6.6% YoY), quarterly dynamic impacted by a one-off Historically high core income of PLN 1,103.3 M despite lower insurance fees

- Net interest income at PLN 854.4 M (+11.7% YoY) on increasing volumes and changing asset mix
- Net fee and commission income at PLN 249.0 M (-1.4% YoY), with continuously rising client activity

#### Total revenues growing to PLN 1.2 B (+11.8% YoY), costs under control (+4.9% YoY)

• Normalized Cost/Income ratio at 44.1% confirming high efficiency, anchored in optimal platform



#### Positive trends in volumes, dynamic growth in core products

- Gross loans at PLN 92.7 B (+4.7% QoQ, +7.5% YoY), acceleration in corporate and retail segment
- Customer deposits at PLN 97.8 B (+3.7% QoQ, +10.9% YoY), strong inflows to retail current accounts

#### Focus on higher margin lending reflected in changing asset mix

- New production of non-mortgage loans reached a record level of PLN 2.33 B (+22% YoY)
- Rising sales of housing loans at PLN 1.15 B (+15% YoY); faster reduction of CHF portfolio (-9.2% YoY)



Capital ratios well above regulatory requirements and sound liquidity level

Consolidated Tier 1 Capital Ratio at 17.10% and Total Capital Ratio at 20.06%<sup>1</sup>

#### Good asset quality supported by conservative risk management approach

- Cost of risk at 99 bps on higher provisioning in the corporate segment after particularly low Q1/18
- Stable NPL ratio at 5.2% and improved coverage ratio at 60.4% confirming loan portfolio resilience

#### Attractively-priced issuance of CHF-denominated bonds under EMTN programme

<sup>1</sup> Stand-alone capital ratios were Tier 1 Capital Ratio of 20.21% and Total Capital Ratio of 23.65%

## Summary of Q2/18 in mBank Group

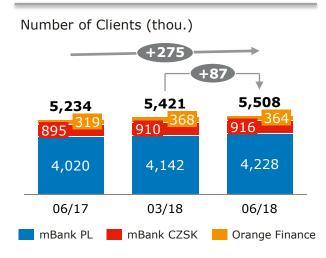
### Business Development of Retail Banking and Corporate Banking

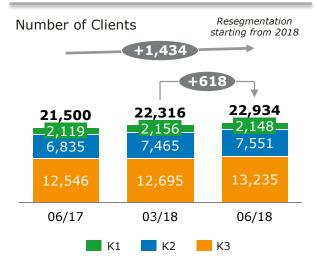
#### **Retail Banking**

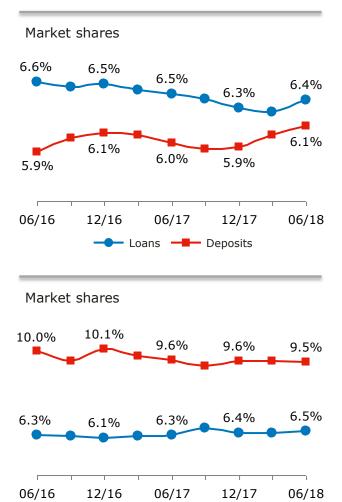
- Start of enhancing mBank's internet banking through iterative changes of its online transactional platform
- Apple Pay mobile payments available to mBank's clients, who can add their Visa or MasterCard credit or debit cards to the Wallet app

#### **Corporate Banking**

- New, redesigned credit process for K3 segment (total exposure up to PLN 2 M) based on more automated assessment (incl. standardized documentation, simplified catalogue of collaterals, risk criteria)
- Offer of liquidity products following the launch of VAT split payment







Note: Corporate clients split: K1 – annual sales over PLN 1 B and non-banking financial institutions; K2 – annual sales of PLN 50 M to PLN 1 B; K3 – annual sales below 50 M and full accounting.

#### mBank.pl

---- Loans ----- Deposits

## Summary of Q2/18 in mBank Group

### Key Financials: Profit and Loss Account

PLN million	Q2/17	Q1/18	Q2/18	change QoQ	change YoY
Net interest income	764.8	816.4	854.4	+4.6% 👚	+11.7% 👚
Net fee and commission income	252.6	268.9	249.0	-7.4% 🖊	-1.4% 🖊
Total income <sup>1</sup>	1,080.9	1,380.6	1,208.2	-12.5% 🖊	+11.8% 👚
Total costs (excl. BFG)	-468.2	-483.7	-487.9	+0.9% 會	+4.2% 懀
Contributions to the BFG <sup>2</sup>	-16.9	-117.3	-20.8	-82.3% ╄	+23.0% 🕇
Loan loss provisions and fair value change $^3$	-120.4	-121.8	-217.1	+78.3% 🕇	+80.3% 懀
Operating profit	475.4	657.8	482.5	-26.7% 棏	+1.5% 👚
Taxes on the Group balance sheet items	-93.0	-98.5	-98.3	-0.2% 棏	+5.7% 懀
Profit before income tax	382.4	559.6	384.5	-31.3% 🖊	+0.6% 懀
Net profit	269.7	411.0	287.4	-30.1% 棏	+6.6% 👚
Net Interest Margin	2.43%	2.59%	2.56%	-0.03 p.p.	+0.13 p.p.
Cost/Income ratio	44.9%	43.5%	42.1%	-1.4 p.p.	-2.8 p.p.
Cost of Risk	0.58%	0.57%	0.99%	+0.42 p.p.	+0.41 p.p.
Return on Equity (ROE)	8.2%	11.9%	8.3%	-3.6 p.p.	+0.1 p.p.
Return on Assets (ROA)	0.83%	1.26%	0.83%	-0.43 p.p.	0.00 p.p.

<sup>1</sup> In Q1/18 mBank Group sold an organised part of the enterprise of mFinanse and booked a one-off gain of PLN 219.7 million (pre-tax)

<sup>2</sup> Including annual contributions to the Resolution Fund of PLN 97.1 million in Q1/18

<sup>3</sup> Sum of Impairment on financial assets not measured at fair value through profit or loss' and 'Gains or losses on non-trading financial assets mandatorily at fair value through profit or loss'

## Summary of Q2/18 in mBank Group

### Key Financials: Balance Sheet

PLN million	Q2/17	Q1/18	Q2/18	change QoQ	change YoY
Total assets	129,417	133,640	140,018	+4.8% 👚	+8.2% 👚
Gross loans to customers	86,221	88,528	92,680	+4.7% î	+7.5% 👚
Retail client loans	48,758	48,825	51,134	+4.7% 👚	+4.9% 👚
Corporate client loans	36,143	38,760	40,756	+5.2% 🕇	+12.8% 👚
Customer deposits	88,156	94,309	97,794	+3.7% î	+10.9% 1
Retail client deposits	53,835	57,720	59,903	+3.8% 🛧	+11.3% 👚
Corporate client deposits <sup>1</sup>	31,702	33,183	34,454	+3.8% 👚	+8.7% 👚
Total equity	13,680	14,486	14,521	+0.2% 👚	+6.1% 👚
Loan to Deposit ratio	94.6%	90.8%	91.6%	+0.8 p.p.	-3.0 p.p.
NPL ratio	5.0%	5.1%	5.2%	+0.1 p.p.	+0.2 p.p.
Coverage ratio	60.2%	57.7%	60.4%	+2.7 p.p.	+0.2 p.p.
Tier 1 Capital Ratio	18.5%	17.9%	17.1%	-0.8 p.p.	-1.4 p.p.
Total Capital Ratio	21.2%	20.9%	20.1%	-0.8 p.p.	-1.1 p.p.

 $^{\rm 1}$  Excluding repo / sell-buy-back transactions

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#### Capital and Liquidity Ratios



### **Macroeconomic Update and Outlook**

### Appendix

Selected Financial Data

Detailed Results of Business Lines

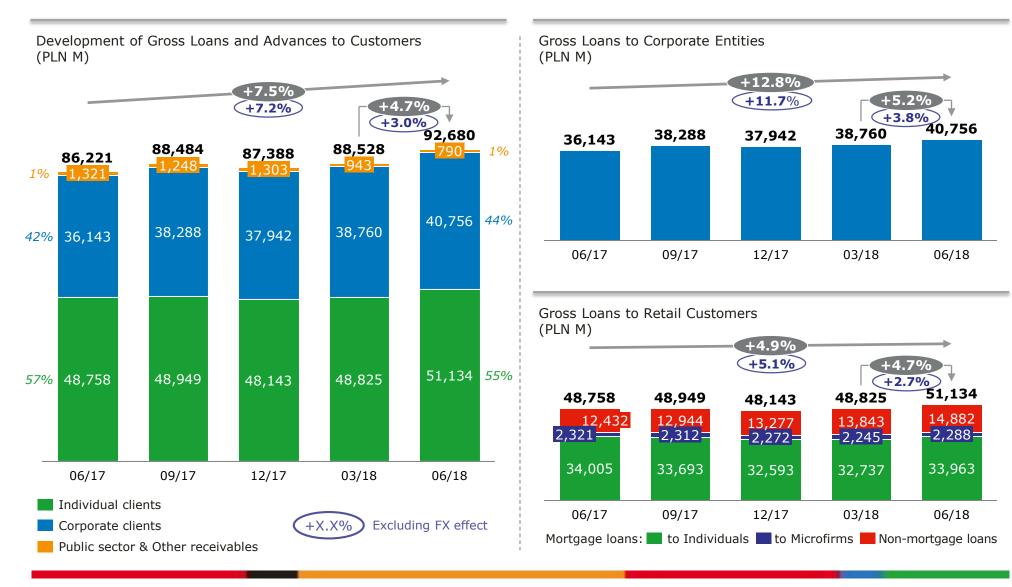






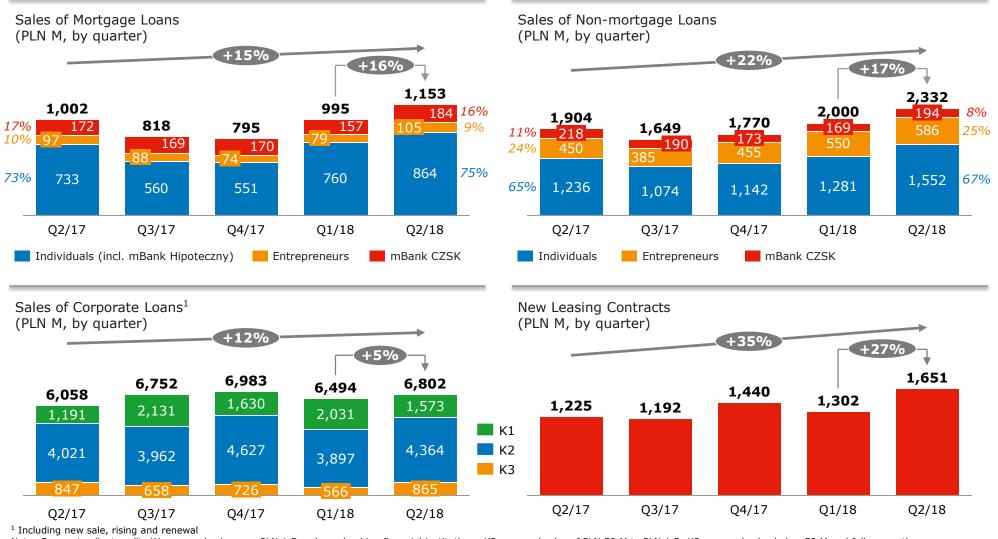
## **Results of mBank Group: Loans to customers**

Upward trend in loans extended in both corporate and retail segment



## **Results of mBank Group: New lending business**

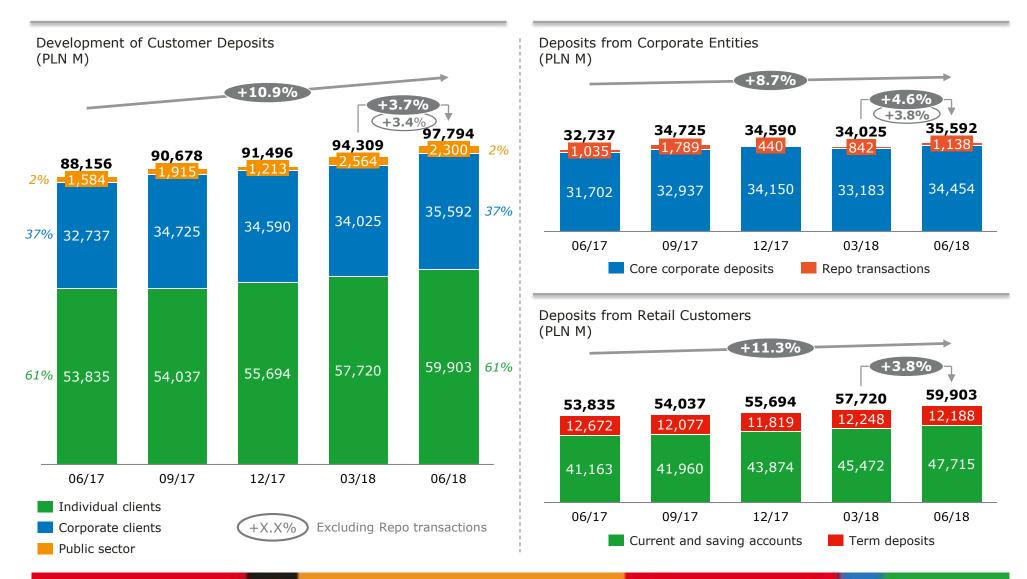
Record high non-mortgage lending, accelerating origination of housing loans



Note: Corporate clients split: K1 – annual sales over PLN 1 B and non-banking financial institutions; K2 – annual sales of PLN 50 M to PLN 1 B; K3 – annual sales below 50 M and full accounting.

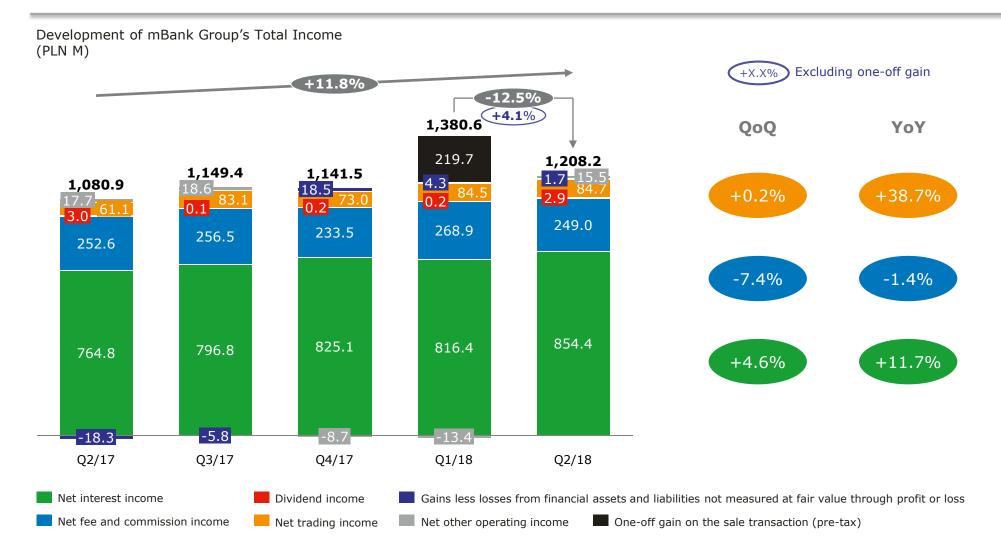
## **Results of mBank Group: Customer deposits**

Continued strong inflows to current accounts driven by transactionality



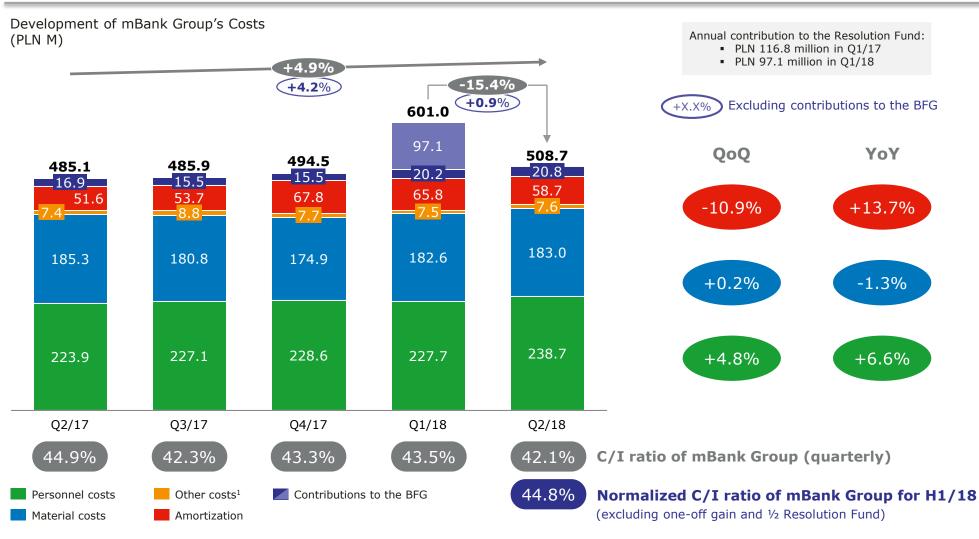
## **Results of mBank Group: Total income**

Core revenues at record high level thanks to robust growth of net interest income



## **Results of mBank Group: Total costs**

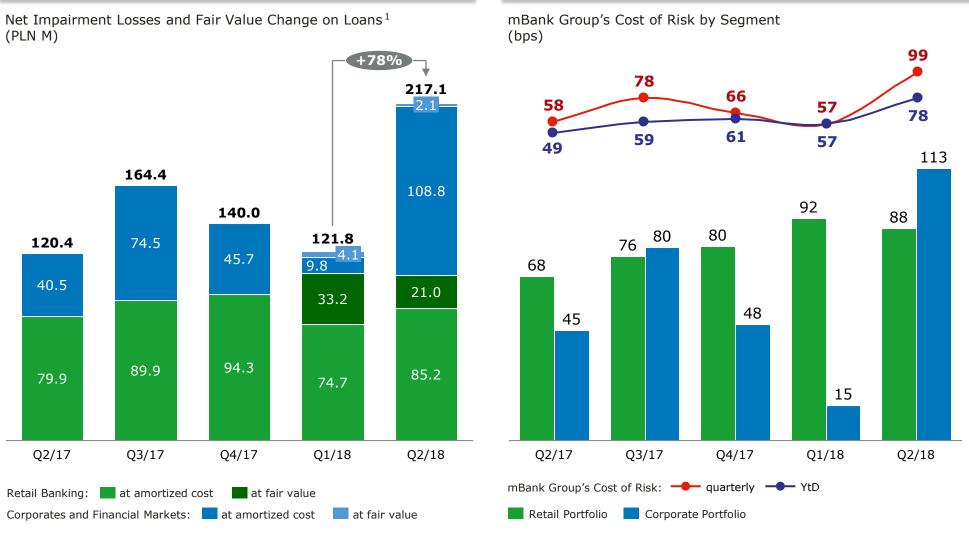
Persistent good efficiency, minor increase of recurrent costs



<sup>1</sup> Including taxes and fees, contributions to the Social Benefits Fund

## **Results of mBank Group: Cost of risk**

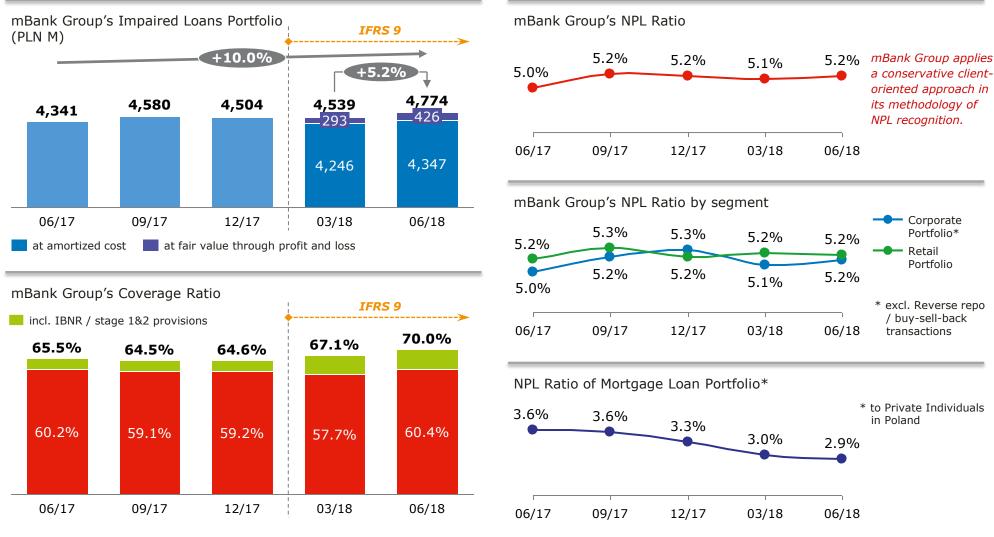
Increase of risk costs driven by prudent provisioning of some corporate exposures



<sup>1</sup> Sum of 'Impairment on financial assets not measured at fair value through profit or loss' and 'Gains or losses on non-trading financial assets mandatorily at fair value through profit or loss'

## **Results of mBank Group: Loan portfolio quality**

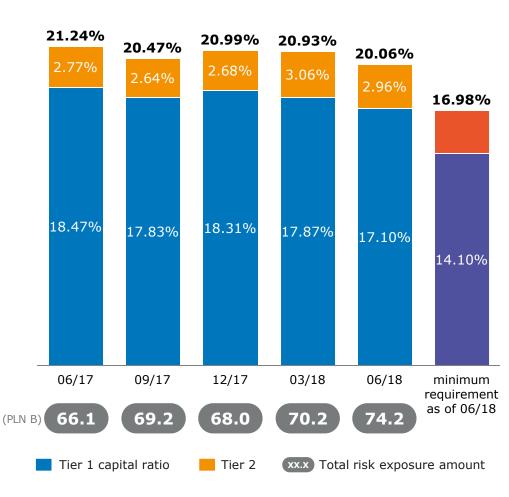
Good quality of loan portfolio evidenced by resilient risk indicators



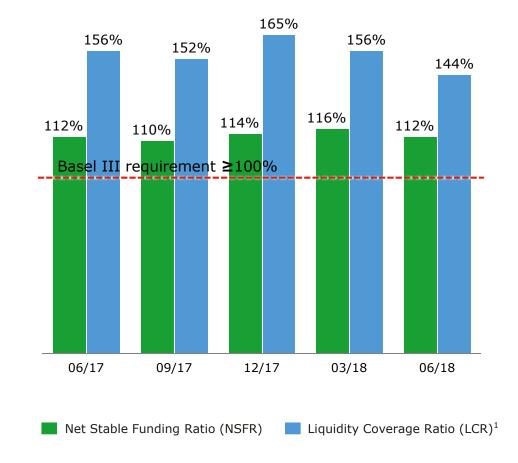
Note: Risk indicators presented for credit portfolio measured both at amortized cost and at fair value through profit or loss.

## **Results of mBank Group: Key regulatory ratios**

Strong capital position well above regulatory requirements



mBank's NSFR and LCR



 $^1$  LCR for mBank Group was at 167% as of 30.06.2018

mBank Group's Total Capital Ratio

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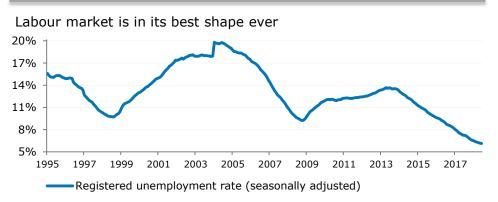






## Macroeconomic Update (1/2)

### Raising macroeconomic forecasts yet again

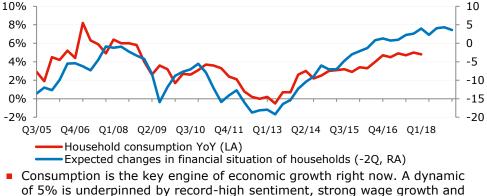


 Polish unemployment rate is at its lowest since early 1990s and among the lowest in Europe. This has had a transformative effect on consumer sentiment and perception of economic security and prospects.

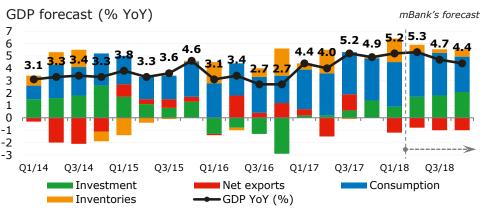


stable inflation.



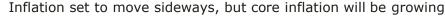


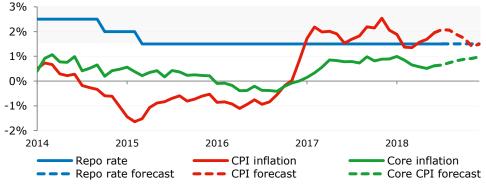
Source: GUS, NBP



 Driven by strong consumption and resurgent investment, 2018 GDP growth is set to top 2017's reading of 4.6% and reach 4.9% YoY on average (with upside risks).

Source: GUS



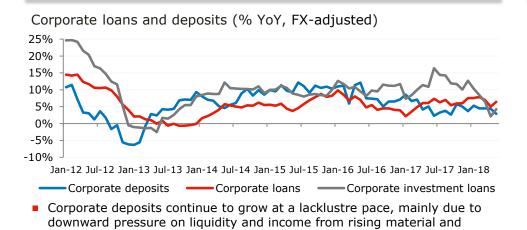


 Inflation set to oscillate within the NBP's target band due to various base effects in food and rising energy prices. There is an uptrend in core inflation. The MPC will stay put for another year at least.

Source: GUS

## Macroeconomic Update (2/2)

### Rebound in credit growth. PLN assets sold off in Q2/18.

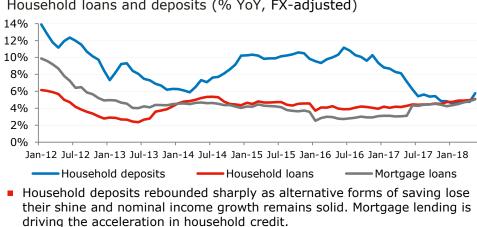


labour costs. Corporate lending remains uneven.

Source: NBP

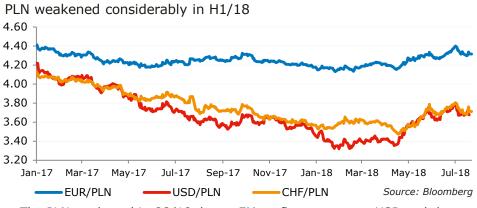


With EM assets under significant stress (idiosyncratic problems of some countries like Turkey and Argentina, trade war fears, higher US dollar and commodity prices, perception of slowing global economy), spreads widened in recent months.



Household loans and deposits (% YoY, FX-adjusted)

Source: NBP



The PLN weakened in O2/18 due to EM outflows, stronger USD and the persistently dovish MPC. Also, it provides a relief for exporters whose margins came under pressure in 2017.

## 2018 in forecasts and the impact on mBank Group

Macroeconomic environment and challenges for the banking sector

#### Key economic indicators

	2016	2017	2018F
GDP growth (YoY)	3.0%	4.6%	4.8%
Domestic demand (YoY)	2.2%	4.7%	5.8%
Private consumption (YoY)	3.9%	4.8%	4.7%
Investment (YoY)	-8.2%	3.4%	9.2%
Inflation (eop)	0.8%	2.1%	1.6%
MPC rate (eop)	1.50	1.50	1.50
CHF/PLN (eop)	4.11	3.57	3.78
EUR/PLN (eop)	4.40	4.18	4.40

Banking sector – monetary aggregates YoY

	2016	2017	2018F
Corporate loans	5.0%	5.9%	13.4%
Mortgage loans	4.8%	-0.1%	7.2%
Non-mortgage loans	5.5%	5.4%	6.5%
Corporate deposits	7.9%	2.4%	11.0%
Retail deposits	9.7%	4.2%	7.2%

Source: mBank's estimates as of 03.07.2018.

Outlook for mBank

Net interest income & NIM (Slightly positive) Continued gradual increase of margin driven by changing structure of loan portfolio (more higher-yielding products) No room for further reduction of funding costs Net Fee & Commission income (Neutral) Constantly rising client transactionality and strong acquisition in both retail and corporate segment Lower income from insurance products due to the sale of group insurance business Total costs (Slightly negative) Business-driven costs to be kept well-contained Rising amortisation due to ongoing investments in IT Contribution to the BFG to remain stable Loan Loss Provisions (Slightly negative)

- Small downside risk due to changing loan book mix
- Potential increase in provisioning due to IFRS 9
- Resilient asset quality supported by good macroeconomic situation and low unemployment

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### Selected Financial Data Consolidated Profit and Loss Account

Quarterly results (PLN thou.)	Q2/17	Q3/17	Q4/17	Q1/18	Q2/18
Net interest income	764,779	796,762	825,112	816,424	854,351
Net fee and commission income	252,612	256,514	233,478	268,876	248,977
Dividend income	2,970	142	162	167	2,936
Net trading income	61,068	83,116	72,982	84,493	84,698
incl. FX result	57,912	87,606	67,187	71,427	79,620
Gains less losses from investment securities	-18,298	-5,780	18,505	4,304	1,716
Net other operating income	17,741	18,628	-8,710	206,300	15,512
Total income	1,080,872	1,149,382	1,141,529	1,380,564	1,208,190
Total operating costs	-485,090	-485,880	-494,507	-600,993	-508,654
Overhead costs	-433,494	-432,140	-426,706	-535,161	-449,991
Amortisation	-51,596	-53,740	-67,801	-65,832	-58,663
Loan loss provisions and fair value $change^1$	-120,399	-164,422	-139,979	-121,774	-217,065
Operating profit	475,383	499,080	507,043	657,797	482,471
Taxes on the Group balance sheet items	-93,018	-95,521	-95,412	-98,463	-98,287
Result on entities under the equity method	0	192	294	289	299
Profit before income tax	382,365	403,751	411,925	559,623	384,483
Net profit attributable to owners of mBank	269,700	291,414	311,638	411,000	287,435

<sup>1</sup> Sum of 'Impairment on financial assets not measured at fair value through profit or loss' and 'Gains or losses on non-trading financial assets mandatorily at fair value through profit or loss'

Summary Profit & Loss Balance Sheet Business Lines Subsidiaries Historical view

### Selected Financial Data

### Consolidated Statement of Financial Position

Assets (PLN thou.)	Q2/17	Q3/17	Q4/17	Q1/18	Q2/18
Cash and balances with Central Bank	5,855,425	6,028,470	7,384,869	5,354,319	5,514,886
Loans and advances to banks	2,259,136	2,403,911	1,707,722	3,811,337	3,786,979
Trading securities	3,296,641	1,990,360	1,525,382	3,162,933	3,444,954
Derivative financial instruments	1,325,089	1,348,821	1,236,303	1,137,925	1,189,919
Loans and advances to customers	83,377,025	85,531,969	84,475,844	85,663,383	89,601,410
Investment securities	30,469,641	32,448,706	32,144,699	31,655,013	33,388,424
Intangible assets	627,900	636,272	710,642	692,258	703,524
Tangible fixed assets	711,925	701,845	758,738	730,463	715,542
Other assets	1,494,709	1,387,672	1,479,820	1,432,585	1,672,155
Total assets	129,417,491	132,478,026	131,424,019	133,640,216	140,017,793
Liabilities (PLN thou.)	Q2/17	Q3/17	Q4/17	Q1/18	Q2/18
Amounts due to banks	8,641,320	8,451,809	5,073,351	4,475,332	4,548,768
Derivative financial instruments	1,114,492	1,014,022	1,095,365	900,830	1,110,810
Customer deposits	88,155,911	90,677,502	91,496,027	94,308,572	97,794,387
Debt securities in issue	13,011,687	13,685,190	14,322,852	14,414,161	16,817,711
Subordinated liabilities	2,232,839	2,204,523	2,158,143	2,157,269	2,206,733
Other liabilities	2,580,807	2,477,518	2,986,725	2,897,717	3,018,770
Total liabilities	115,737,056	118,510,564	117,132,463	119,153,881	125,497,179
Total equity	13,680,435	13,967,462	14,291,556	14,486,335	14,520,614
Total liabilities and equity	129,417,491	132,478,026	131,424,019	133,640,216	140,017,793

Summary Profit & Loss Balance Sheet Business Lines Subsidiaries Historical view

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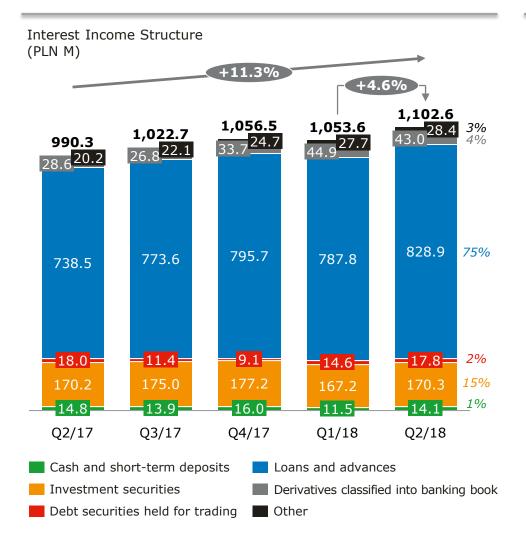
#### Investor Presentation – Q2 2018 24

Financial Ratios	Q2/17	Q3/17	Q4/17	Q1/18	Q2/18
Net Interest Margin (quarterly)	2.43%	2.50%	2.57%	2.59%	2.56%
Net Interest Margin YtD	2.42%	2.45%	2.48%	2.59%	2.57%
Net Interest Margin YtD (excl. CHF portfolio)	2.76%	2.79%	2.81%	2.89%	2.86%
Cost to Income Ratio (quarterly)	44.9%	42.3%	43.3%	43.5%	42.1%
Cost to Income Ratio YtD	49.1%	46.8%	45.9%	43.5%	42.9%
Cost of Risk (quarterly)	0.58%	0.78%	0.66%	0.57%	0.99%
Cost of Risk YtD	0.49%	0.59%	0.61%	0.57%	0.78%
ROE net (quarterly)	8.23%	8.77%	9.36%	11.90%	8.33%
ROE net YtD	7.53%	7.95%	8.31%	11.90%	10.12%
ROA net (quarterly)	0.83%	0.89%	0.94%	1.26%	0.83%
ROA net YtD	0.75%	0.80%	0.83%	1.26%	1.04%
Loan-to-Deposit Ratio	94.6%	94.3%	92.3%	90.8%	91.6%
Total Capital Ratio	21.24%	20.47%	20.99%	20.93%	20.06%
Tier 1 Capital Ratio	18.47%	17.83%	18.31%	17.87%	17.10%
Equity / Assets	10.6%	10.5%	10.9%	10.8%	10.4%
TREA / Assets	51.1%	52.2%	51.8%	52.5%	53.0%
NPL ratio	5.0%	5.2%	5.2%	5.1%	5.2%
NPL coverage ratio	60.2%	59.1%	59.2%	57.7%	60.4%
NPL coverage ratio incl. general provisions	65.5%	64.5%	64.6%	67.1%	70.0%

### Selected Financial Data mBank Group's Ratios

mBank.pl

#### Selected Financial Data Profit and Loss Account: Net Interest Income



#### Interest Expense Structure +10.1% +4.6% 248.2 237.2 0.3 0% 231.4 225.9 16.9 2.5 16.37% 4.8 16.9<sup>2.6</sup> 18.8 73.3 29% 76.8 68.5 77.0 138.6 56% 122.7 121.8 127.5

9.3

Q1/18

Subordinated liabilities

(PLN M)

225.5

67.0

120.2

16.8

Q2/17

15.3

Q3/17

Amounts due to banks

Issue of debt securities

Amounts due to customers

13.2

Q4/17

Other

17.0

4.5

19.7

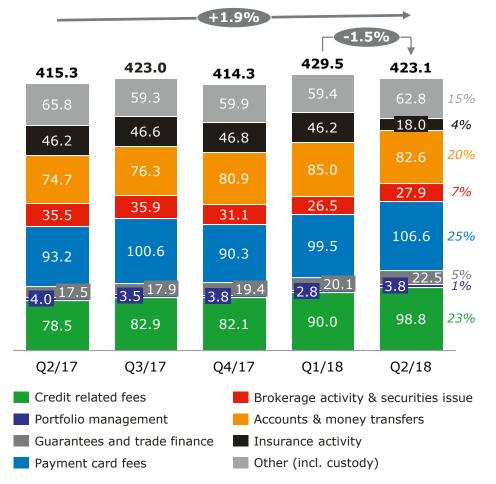
Q2/18

8%

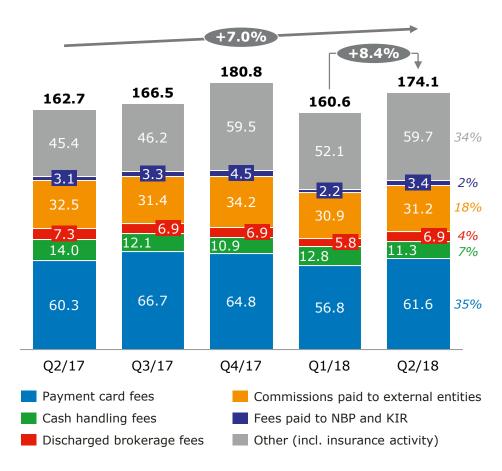
**Profit & Loss** 

#### Selected Financial Data Profit and Loss Account: Net Fee and Commission Income

Fee and Commission Income Structure (PLN M)



Fee and Commission Expense Structure (PLN M)



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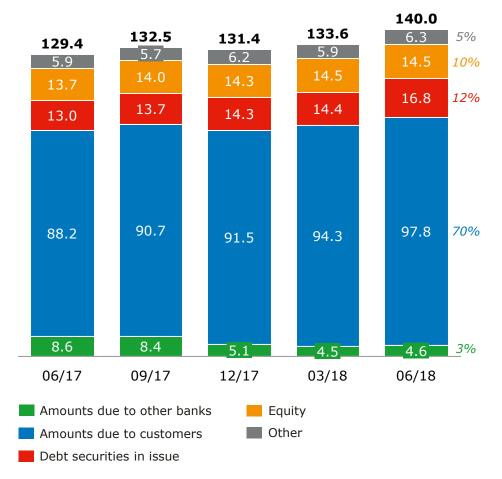
Summary **Profit & Loss** Balance Sheet Business Lines Subsidiaries Historical view

Structure of Assets

#### Selected Financial Data Balance Sheet Analysis: Assets & Liabilities

(PLN B) 140.0 133.6 132.5 131.4 8.6 6% 129.4 8.2 8.8 10.4 8.7 33.4 24% 31.6 32.4 30.5 32.1 3.4<sup>-1.2</sup> 1% 2% 3.2 1.1 3.3 1.3 2.0 1.4 1.5 1.2 89.6 64% 85.7 85.5 83.4 84.5 3.8 3% 3.8 2.4 06/17 09/17 12/17 06/18 03/18 Amounts due from banks Derivative financial instruments oans and advances to customers Investment securities Trading securities Other

Structure of Liabilities and Equity (PLN B)



Summary Profit & Loss Balance Sheet Business Lines Subsidiaries Historical view

### Selected Financial Data Balance Sheet Analysis: Structure of Loans and Deposits

Summary Profit & Loss Balance Sheet Business Lines Subsidiaries Historical view

Corporate

clients:

current

accounts<sup>2</sup>

PLN 25.4 B

Corporate

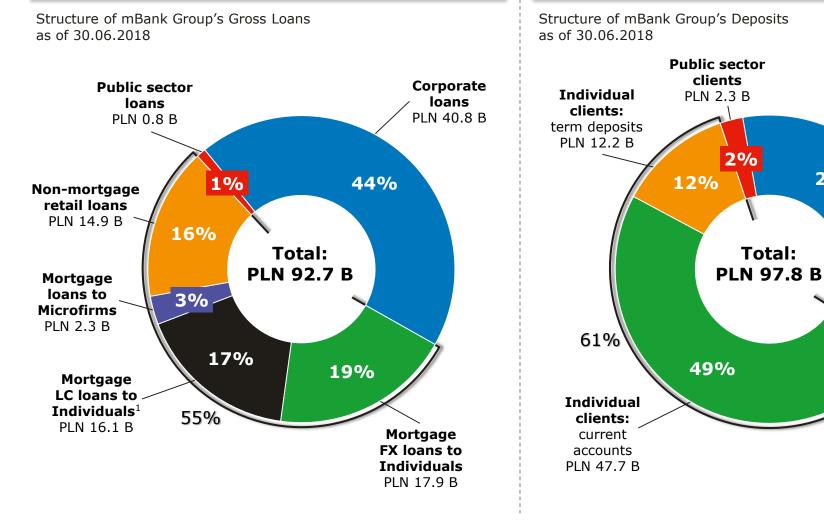
clients:

term

deposits

PLN 10.2 B

26%



<sup>1</sup> Including local currency mortgage loans granted in Poland, the Czech Republic and Slovakia

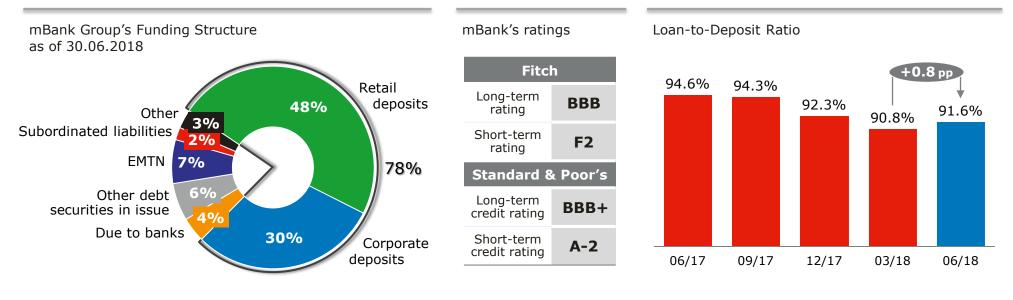
<sup>2</sup> Including repo transactions, loans and advances received, other liabilities

#### mBank.pl

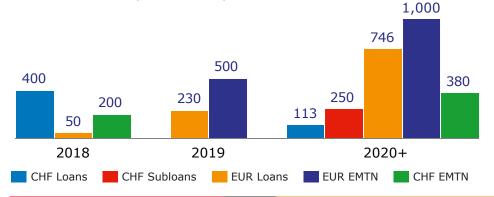
11%

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### Selected Financial Data Balance Sheet Analysis: Funding Structure and Liquidity Levels



Maturity of long-term funding instruments in original currencies as of 30.06.2018 (LC in million)



Summary of Issues under Euro Medium Term Note (EMTN) Programme

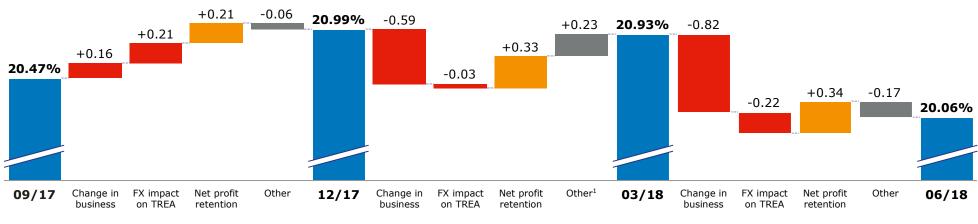
Issue size	Issue date	Maturity date	Tenor	Coupon
CHF 200 M	08-10-2013	08-10-2018	5.0 Y	2.500%
EUR 500 M	01-04-2014	01-04-2019	5.0 Y	2.375%
EUR 500 M	26-11-2014	26-11-2021	7.0 Y	2.000%
EUR 500 M	26-09-2016	26-09-2020	4.0 Y	1.398%
CHF 200 M	28-03-2017	28-03-2023	6.0 Y	1.005%
CHF 180 M	07-06-2018	07-06-2022	4.0 Y	0.565%

Profit & Loss Balance Sheet Business Lines Subsidiaries

mBank Group's Tier 1 Capital Ratio

Selected Financial Data Balance Sheet Analysis: Detailed Development of Capital Ratios

+0.21-0.05 18.31% -0.50 +0.18+0.33-0.24+0.1417.83% 17.87% -0.70 -0.03 +0.34 -0.22 -0.19 17.10% 06/18 09/17 Change in FX impact Net profit Other 12/17 Change in FX impact Net profit Other 03/18 Change in FX impact Net profit Other business on TREA retention business on TREA retention business on TREA retention



mBank Group's Total Capital Ratio

<sup>1</sup> Inclusion of funds from subordinated loan in Tier 2 instruments;

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**Balance Sheet** 

Historical view

Summary Profit & Loss Balance Sheet Business Lines Subsidiaries Historical view

Regulatory capital requirements for mBank Group as of 30.06.2018



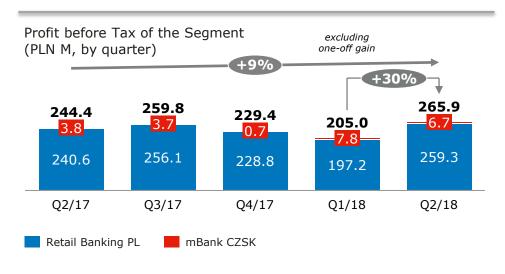
- **Countercyclical Capital Buffer** is calculated as the weighted average of the countercyclical buffer rates that apply in the countries where the relevant credit exposures of the Group are located.
- Systemic Risk Buffer determined at 3.0% in Poland entering into force from 01.01.2018; it replaced the previous Polish FSA add-on; for mBank it applies only to domestic exposures.
- Other Systemically Important Institution (O-SII) Buffer imposed by an administrative decision of the PFSA, in which mBank has been identified as other systemically important institution; its level is reviewed annually.
  - **Conservation Capital Buffer** is equal for all banks in Poland as introduced by the Act on Macroprudential Supervision Over the Financial System and Crisis Management in the Financial System; the implementation is gradual and it was raised to from 1.25% to 1.875% from 01.01.2018 and to 2.5% from 01.01.2019.
- Individual additional Pillar 2 capital requirement for risk related to FX retail mortgage loans imposed as a result of risk assessment carried out by the PFSA within the supervisory review and evaluation process ("SREP"); its level is reviewed annually.
- **CRR Regulation minimum level** based on Regulation (EU) No 575/2013 of the European Parliament and of the Council of 26 June 2013 on prudential requirements for credit institutions and investment firms and amending Regulation (EU) No 648/2012.

Summary Profit & Loss Balance Sheet Business Lines Subsidiaries

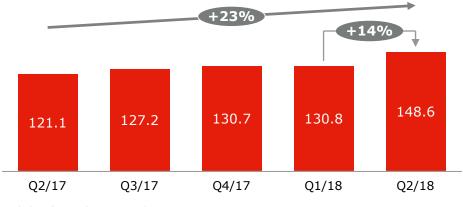
Detailed Results of the Business Lines in Q2/18

### **Retail Banking**

#### Retail Banking Summary of Q2/18: Financial and Business Results



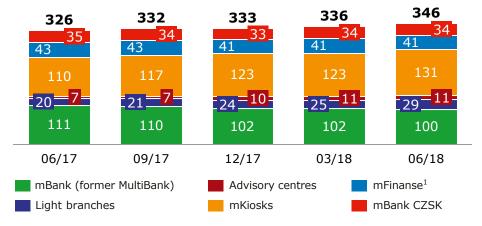
Number of non-cash transactions with payment cards (M, by quarter)



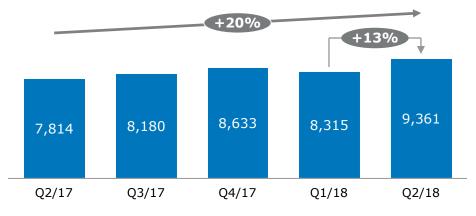
<sup>1</sup> Including financial centres and agency service points

Summary Profit & Loss Balance Sheet **Business Lines** Subsidiaries Historical view



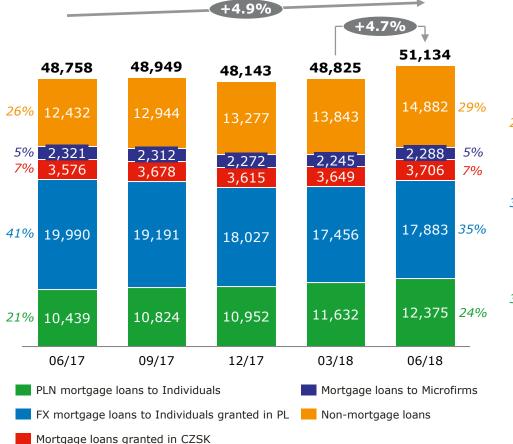


Value of non-cash transactions with payment cards (PLN M, by quarter)

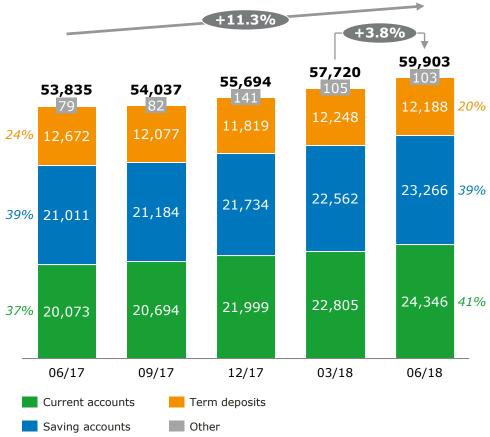


### Retail Banking Summary of Q2/18: Loans and Deposits

Gross Loans to Retail Banking  ${\rm Clients^1}$  (PLN M)



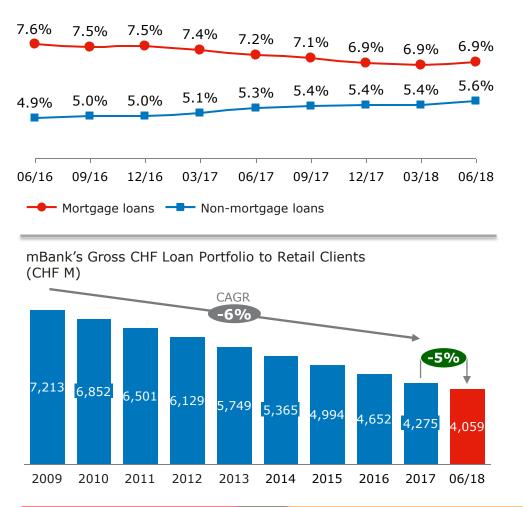
Deposits from Retail Banking Clients (PLN M)



Summary Profit & Loss Balance Sheet **Business Lines** Subsidiaries Historical view

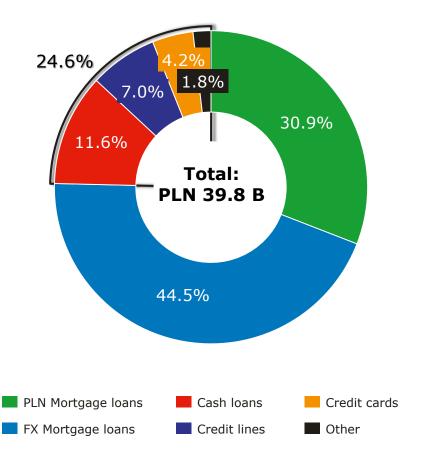
#### <sup>1</sup> Currency and geographical breakdown based on management information

### Retail Banking Loan Portfolio Structure of mBank Group in Poland



Market Shares in Household Loans in Poland

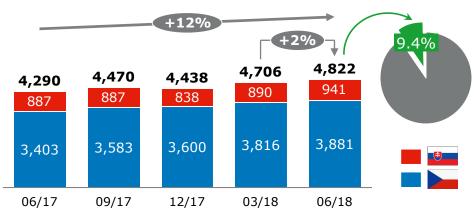
Product Structure of Retail Banking Loan Portfolio in Poland as of 30.06.2018



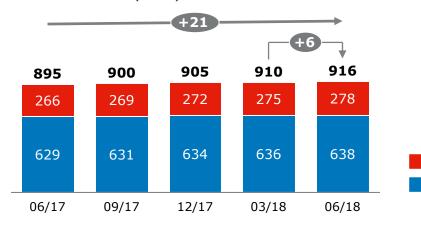
Profit & Loss Balance Sheet Business Lines Subsidiaries Historical view

### Retail Banking mBank in the Czech Republic and Slovakia

Gross Loans (PLN M) and Share in Total mBank's retail volume



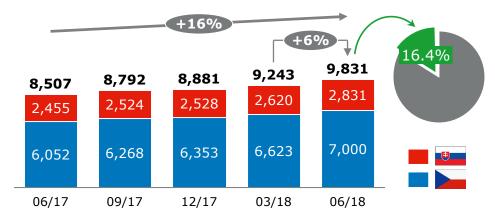
Number of clients (thou.)



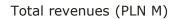
Note: Volumes based on management information.

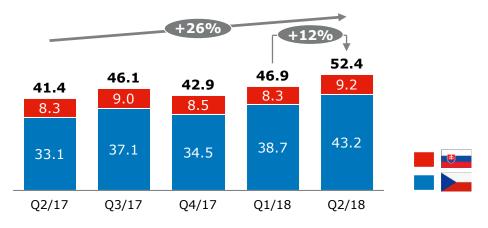
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Summary Profit & Loss Balance Sheet **Business Lines** Subsidiaries Historical view

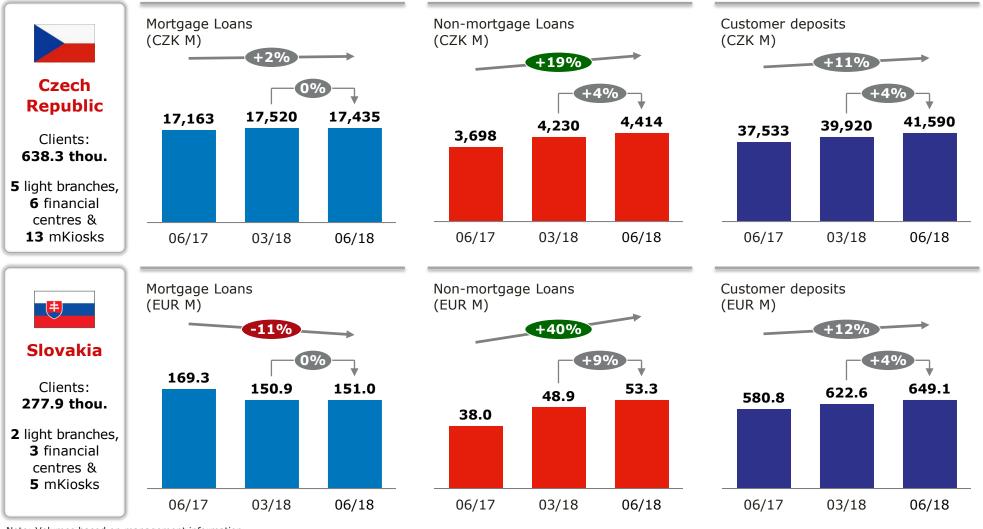


Deposits (PLN M) and Share in Total mBank's retail volume





#### Retail Banking mBank in the Czech Republic and Slovakia



Note: Volumes based on management information.

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Summary Profit & Loss Balance Sheet **Business Lines** Subsidiaries Historical view

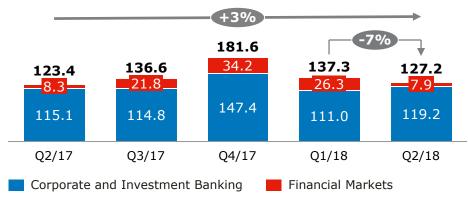
**Detailed Results** of the Business Lines in Q2/18

### **Corporates & Financial Markets**

### Corporates and Financial Markets Summary of Q2/18: Financial and Business Results

Profit before Tax of the Segment (PLN M, by quarter)

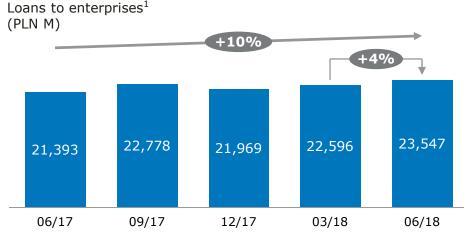
mBank.pl



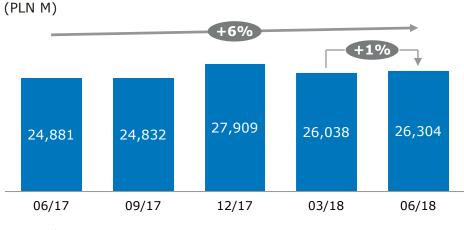
Number of Corporate Service Locations

Deposits of enterprises<sup>1</sup>

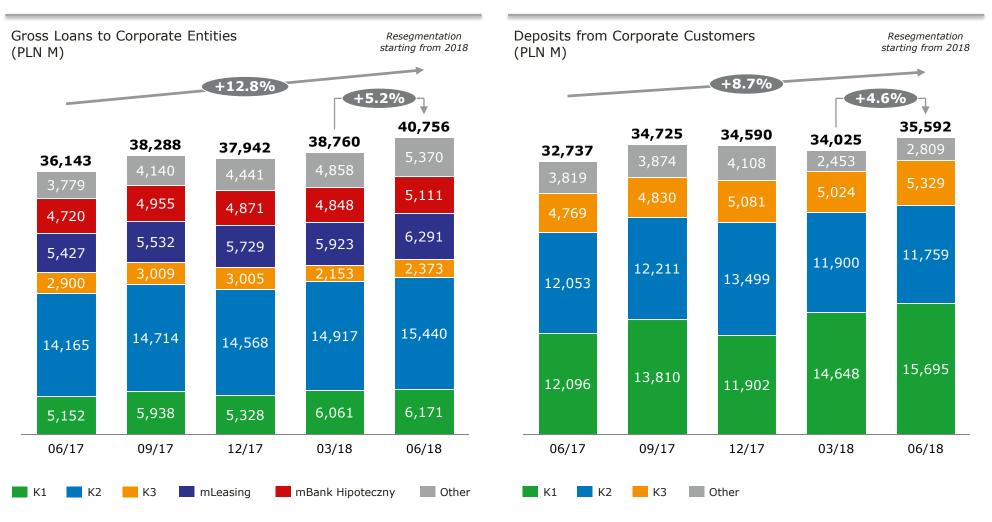




<sup>1</sup> Corporate loan and deposit volumes (for mBank only) according to NBP rules (monetary reporting system – MONREP)



### Corporates and Financial Markets Summary of Q2/18: Loans and Deposits



Note: Corporate clients split: K1 – annual sales over PLN 1 B and non-banking financial institutions; K2 – annual sales of PLN 50 M to PLN 1 B; K3 – annual sales below 50 M and full accounting.

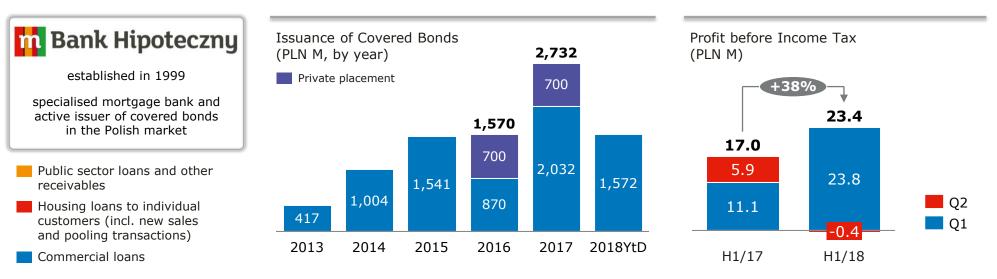
mBank.pl

Summary Profit & Loss Balance Sheet Business Lines **Subsidiaries** Historical view

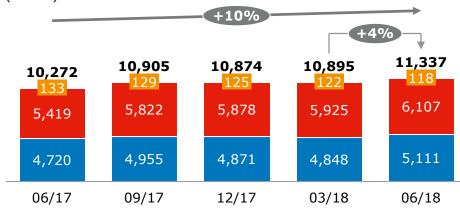
Detailed Results of mBank Group's companies in Q2/18



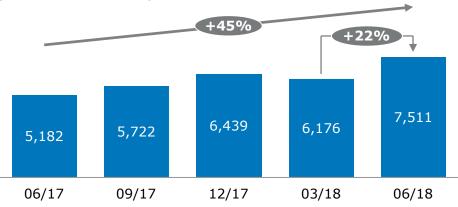
#### mBank Group's Subsidiaries mBank Hipoteczny (mBH)



Gross loans and advances to customers (PLN M)



Outstanding amount of Covered Bonds issued (PLN M, nominal value)



Summary Profit & Loss Balance Sheet Business Lines Subsidiaries Historical view

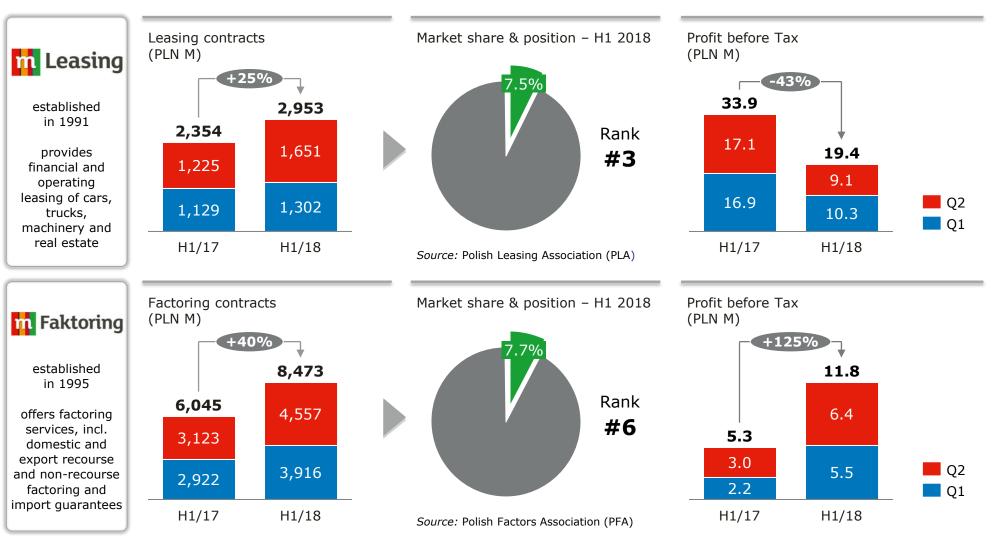
Summary Profit & Loss Balance Sheet Business Lines **Subsidiaries** Historical view

#### mBank Group's Subsidiaries mBank Hipoteczny (mBH): Issuance Activity on the Covered Bonds Market

Summary of Mortgage Covered Bonds issued in 2014-2018 (public issues)

Amount	Currency	Issue date	Maturity date	Tenor (years)	Coupon
8.0 M	EUR	28-02-2014	28-02-2029	15.0	Fixed (3.50%)
15.0 M	EUR	17-03-2014	15-03-2029	15.0	Fixed (3.50%)
20.0 M	EUR	30-05-2014	30-05-2029	15.0	Fixed (3.20%)
300.0 M	PLN	28-07-2014	28-07-2022	8.0	WIBOR 6M + 93bps
200.0 M	PLN	04-08-2014	20-02-2023	8.5	WIBOR 6M + 93bps
20.0 M	EUR	22-10-2014	22-10-2018	4.0	Fixed (1.115%)
50.0 M	EUR	28-11-2014	15-10-2019	4.9	EURIBOR 3M + 87bps
200.0 M	PLN	20-02-2015	28-04-2022	7.2	WIBOR 6M + 78bps
20.0 M	EUR	25-02-2015	25-02-2022	7.0	Fixed (1.135%)
250.0 M	PLN	15-04-2015	16-10-2023	8.5	WIBOR 6M + 87bps
11.0 M	EUR	24-04-2015	24-04-2025	10.0	Fixed (1.285%)
50.0 M	EUR	24-06-2015	24-06-2020	5.0	EURIBOR 3M + 69bps
500.0 M	PLN	17-09-2015	10-09-2020	5.0	WIBOR 3M + 110bps
255.0 M	PLN	02-12-2015	20-09-2021	5.8	WIBOR 3M + 115bps
300.0 M	PLN	09-03-2016	05-03-2021	5.0	WIBOR 3M + 120bps
50.0 M	EUR	23-03-2016	21-06-2021	5.2	EURIBOR 3M + 87bps
50.0 M	PLN	28-04-2016	28-04-2020	4.0	Fixed (2.91%)
100.0 M	PLN	11-05-2016	28-04-2020	4.0	Fixed (2.91%)
13.0 M	EUR	28-09-2016	20-09-2026	10.0	Fixed (1.18%)
35.0 M	EUR	26-10-2016	20-09-2026	9.9	Fixed (1.183%)
24.9 M	EUR	01-02-2017	01-02-2024	7.0	Fixed (0.94%)
500.0 M	PLN	29-09-2017	10-09-2022	5.0	WIBOR 3M + 75bps
1,000.0 M	PLN	11-10-2017	15-09-2023	5.9	WIBOR 3M + 82bps
100.0 M	EUR	30-10-2017	22-06-2022	4.6	Fixed (0.612%)
300.0 M	EUR	26-04-2018	05-03-2025	6.9	Fixed (1.073%)
300.0 M	PLN	22-06-2018	10-06-2024	6.0	WIBOR 3M + 58bps

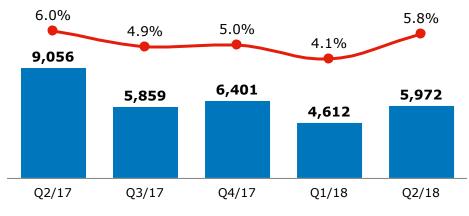
#### mBank Group's Subsidiaries Leasing and Factoring



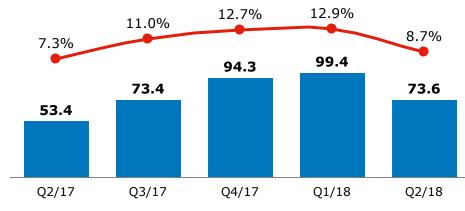
Summary Profit & Loss Balance Sheet Business Lines **Subsidiaries** Historical view

### mBank Group's Brokerage Services mBank Dom Maklerski (mDM)

mDM Equities Trading on WSE and Market Share in Turnover (PLN M, by quarter)

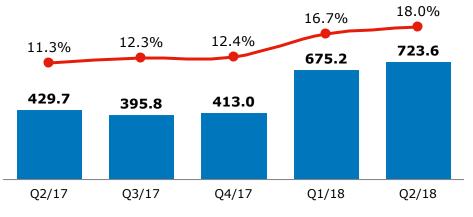


mDM Bonds Trading on WSE and Market Share in Turnover (PLN M, by quarter)

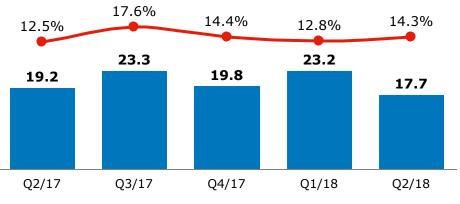


Source: mBank calculations based on WSE data (Exchange Member share in trading, including session, block and other trades).

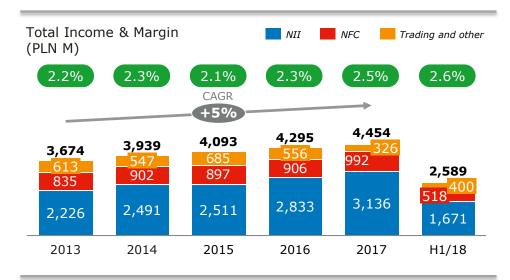
mDM Futures Trading on WSE and Market Share in Turnover (thou. of contracts, by quarter)



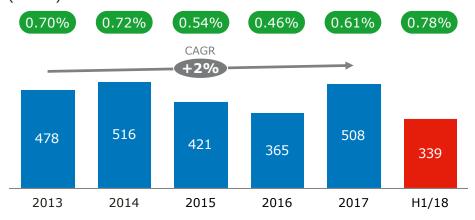
mDM Options Trading on WSE and Market Share in Turnover (thou. of contracts, by quarter)

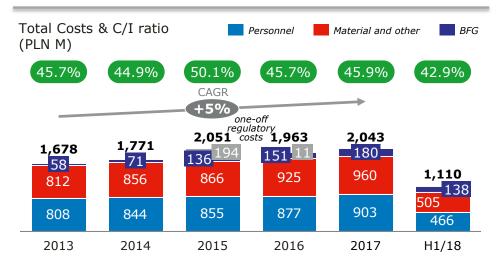


### mBank Group's historical performance: Profit and Loss Account

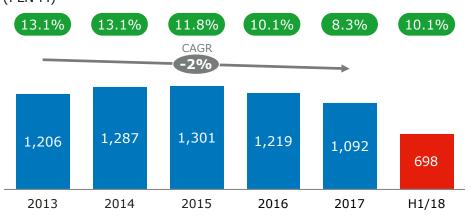


### Loan Loss Provisions & Cost of Risk (PLN M)

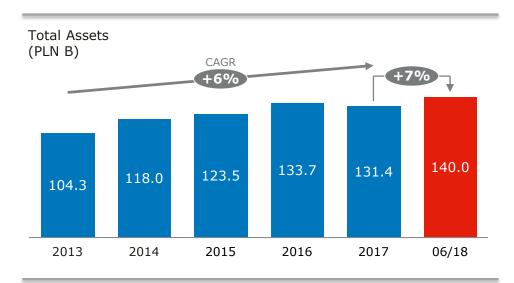


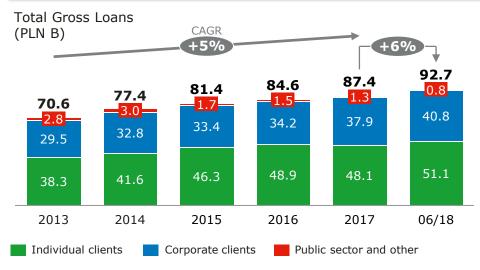


#### Net Profit & Return on Equity (PLN M)

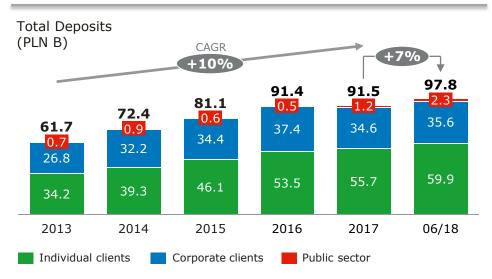


### mBank Group's historical performance: Balance Sheet





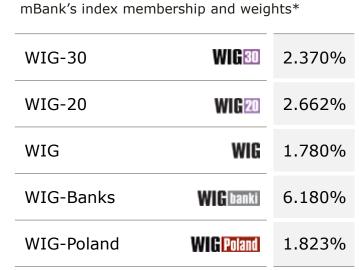
Equity & Total Capital Ratio (PLN M) 17.25% 19.38% 14.66% 20.29% 20.06% 20.99% CAGR +2% +9% 14,292 14,521 13,051 12,275 11,073 10,256 06/18 2013 2014 2015 2016 2017



Summary Profit & Loss Balance Sheet Business Lines Subsidiaries **Historical view** 

## mBank's share price performance

### Banking stocks declined in 1H'18 due to delaying interest rate hikes

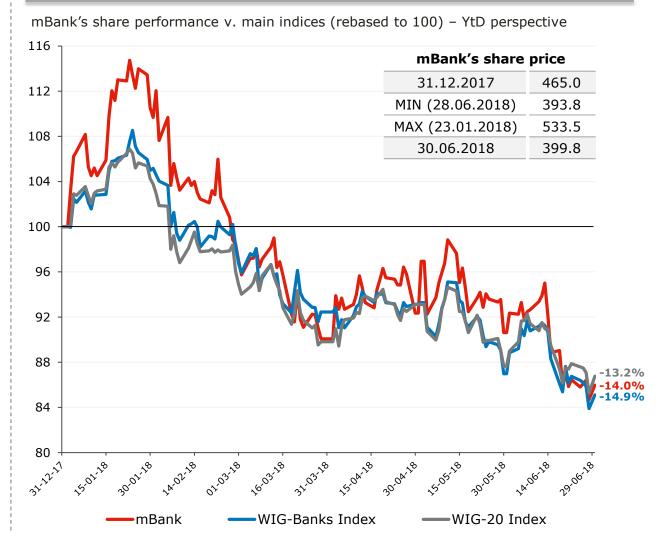


\* Share in index as of 29.06.2018

- Listed on the Warsaw Stock Exchange since October 1992
- The only share belonging to WIG-20 blue chip index since its inception in April 1994
- A strategic shareholder, Germany's Commerzbank, owns 69.4% of shares

ISIN	PLBRE0000012	
Bloomberg	MBK PW	
Number of shares issued	42 312 122	

Source: WSE, Bloomberg (data as of 30.06.2018).



## mBank's Mobile Banking

### Focus on client convenience through well-designed functionalities

#### mBank launched a new mobile application in April 2017

Key functionalities of the app, inspired by users' opinions and habits, include:

- Android Pay and Apple Pay (for Visa and MasterCard holders) for contactless payments with a phone in POS;
- The possibility of logging in with a fingerprint;
- A display with a pace of the client's spending to help the users control their budget;
- Payment Assistant reminders of regular payments, allowing the users to quickly settle invoices;
- mLine in a click connection with consultants directly from the application, without the need of ID and telecode;

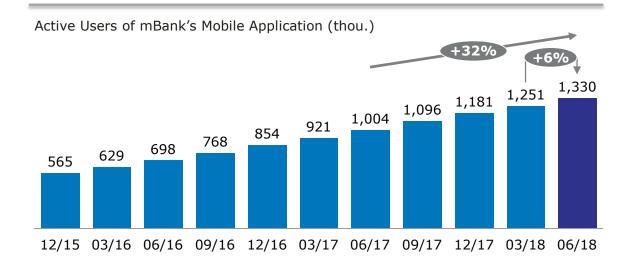


- Mobile authorisation confirmation of operations made in the transaction system via the mobile application (instead of entering the code received in text message);
- Quick cash loan with a decision in 1 minute from request submission, based on pre-approved limit determined for the client;
- Express transfers using telephone numbers within the BLIK system;



In July 2017 the share of clients who logged in to their accounts via mobile devices exceeded the logins from computers; in June 2018 it reached 59%, compared to 55% in December 2017, 37% in 2016 and 28% in 2015.

The number of mobile application users at mBank is the second highest among Polish banks.



## mBank Group's Strategy for 2016-2020

### Specific business actions will be based on three strategy pillars

### **Empathy**

- Offer the best customer experience i.e. give clients what they need just in time they need
- Make banking easy
- Focused customer acquisition oriented on development of active client base, incl. mBank's aspiration to acquire 1/3 of the young entering the banking market
- Broaden the sources of information about the client to target our offer more precisely

### Mobility

- Be the point of reference in terms of mobile banking
- Offer the best (most convenient, hassle-free, intuitive and engaging) mobile application on the banking market
- Enhance 'mobile first' distribution approach within the multichannel model
- Minimize the functionality gap between mobile and internet
- Expand base of active mobile app users and sales via mobile channel

## Efficiency

- Grow while keeping the FTE base at current level
- Increase average revenues per client every year
- Enhance assets profitability through an active management of balance sheet structure
- Strengthen funding independence through rising volume of covered bonds and clients transactional deposits
- Simplify, streamline, automate and digitalise all processes to be a paperless bank

New mission emphasizes focus on being close to clients and taking advantage of the mobile revolution

## "To help. Not to annoy. To delight... Anywhere."

## mBank Group's Strategy for 2016-2020

### **Financial performance targets – 5 key measures**

	Financial measure	Target point		
1	Cost efficiency: Cost/Income ratio	Top3 in Poland, every year to be one of three most efficient listed banks in Poland		
2	Owner's capital profitability: Return on Equity (ROE net)	<b>Top3 in Poland, every year</b> to be among the three most profitable listed banks in Poland, assuming ROE adjusted for dividend payment		
3	Balance sheet profitability: Return on Assets (ROA net)	Top3 in Poland, in 2020 to be one of three listed banks in Poland with the highest ROA		
4	Capital position in terms of core capital: <b>CET 1 ratio</b>	Maintain <b>CET 1 ratio min. 1.5 p.p. above capital</b> <b>requirement for mBank</b> and the ability to pay dividend every year		
5	Financial stability and liquidity: Loan-to-Deposit ratio	Maintain L/D ratio at the level not significantly higher than 100%, every year		

### **Contact details**

### mBank's Investor Relations at your service:

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Marta Polańska	Direct dial: E-mail:	+48 22 438 31 09 marta.polanska@mbank.pl
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#### Investor Relations website: <a href="http://www.mbank.pl/en/investor-relations/">www.mbank.pl/en/investor-relations/</a>

#### mBank Analyzer: analyzer.mbank.pl

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